

THE MOST HUMAN WAY TO ANALYZE HEALTHCARE EXPERIENCES

# Find, analyze, and understand all your patient experience comments in seconds



**PATIENT | CONSUMER | EMPLOYEE | MARKET**

Healthcare's most comprehensive experience management platform.

NRC Health gives healthcare organizations the technology and intelligence to create the most human healthcare experiences for patients, consumers, employees, and the markets they serve—to help eliminate friction, improve outcomes, and drive business results.

No more endless hours searching through comments for relevant information—simply ask a question in your own words, and nQuire brings it all together in seconds. Gone forever are the days of scrolling through spreadsheets to categorize and tabulate comments that drive value. Empower your team to uncover insights that meet the demands of improvement projects, training, storytelling, and just about anything else you can imagine.

## How nQuire works



### AI POWERED BY HUEY

Powerful, secure, private AI built just for healthcare and trained uniquely on your organization's data to deliver tailored, customer-sourced insights that drive the next best action and results for your business.



### INTUITIVE Q&A INTERFACE

Just ask a question and Huey goes to work scouring your comment data, coming back in seconds with a summary of what your patients are telling you, complete with source references in their own words.



### FREE YOUR TIME AND SUPERCHARGE YOUR TEAM

Unlock a reimagined universe of more human healthcare experiences. Reallocate your resources and your time to invest in what matters most: people, relationships, and Human Understanding.®

## Thousands of voices summarized in seconds

Make the most of what you can learn from all the humans across the healthcare experience:

- Celebrate success
- Identify opportunities
- Recognize top performers
- Capture hidden stories
- Inspire action
- Or just explore!

Uncover hidden  
insights in patient  
feedback with AI-  
powered analysis

What are patients  
saying about wait time?

Source

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Patient concerns

...

...

Patient comments