

# Best Practice Webinar Series

Actionable takeaways and solutions for issues impacting today's evolving healthcare environment



## 1Q2017: Designing Better Care Experiences for Physicians and Patients

- OBJECTIVES
- Explain how independent medicine can be delivered in congruence with an interdisciplinary approach
  - Describe the collaborative processes TSRHC physicians and residents use to ensure team cohesion for the patient plan of care
  - Identify how to frame the patient-physician dialogue with one key phrase for greater empowerment

## 2Q2017: Creating Human Understanding Through Authentic Leadership

- OBJECTIVES
- Explain how role-modeling and story-telling can allow more authentic interactions to occur
  - Define trio rounding and how PIH physicians were successfully engaged in initiative adoption
  - Describe successfully aligned improvement initiatives while allowing greater flexibility for authenticity

## 3Q2017: How Flexible "Systemness" Enables Improved Performance

- OBJECTIVES
- Identify the initiatives NHC adopted from inside and outside healthcare to become a top performer
  - Describe how leaders can drive improvement initiatives while still allowing site autonomy
  - Explain how NHC drives culture through orientation, job descriptions, daily behaviors, and leadership succession development

## 4Q2017: Tailoring Improvement Strategies to Meet Organizational Needs

- OBJECTIVES
- Define the challenges that Rural and CAHs are facing in healthcare
  - Explain different ways CAHs are adopting joint camps and consumer outreach programs
  - Describe considerations to successfully translate improvement initiatives to smaller organizations with a different culture and structure

**5.2k+**  
Best Practice  
webinar attendees

### EARN CONTINUING EDUCATION CREDITS

Participants can now earn one hour of continuing education credit for each webinar attended

#### Continuing Education Credits Available

##### Joint Accreditation:

The Governance Institute, a service of National Research Corporation, is accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

The Governance Institute designates this live activity for a maximum of 1 AMA PRA Category 1 Credit(s)<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



JOINTLY ACCREDITED PROVIDER  
INTERPROFESSIONAL CONTINUING EDUCATION

##### American College of Healthcare Executives (ACHE) Approved:

The Governance Institute is authorized to award 1 hour of pre-approved ACHE Qualified Education credit (non-ACHE) for this program toward advancement, or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to ACHE for advancement or recertification.



American College of  
Healthcare Executives  
for leaders who care<sup>®</sup>