

2002/2003 Consumer Choice Award Winners

ALABAMA

Birmingham, AL UAB University Hospital **Mobile, AL** Providence Hospital **Montgomery, AL** Baptist Medical Center South

Huntsville, AL Huntsville Hospital

ARIZONA

Phoenix, AZ Mayo Clinic Tucson, AZ co-winners: Tucson Medical Center University Medical Center-Tucson

ARKANSAS

Little Rock, AR Baptist Health Medical Center-Little Rock

CALIFORNIA

Bakersfield, CA Bakersfield Memorial Hospital

Fresno, CA Saint Agnes Medical Center-Fresno

Los Angeles, CA Cedars-Sinai Medical Center

Modesto, CA Memorial Hospitals Association -Modesto

Oakland, CA Stanford Hospital & Clinics **Orange County, CA** Hoag Memorial Hospital Presbyterian

Riverside-San Bernardino, CA Loma Linda University Medical Center

Sacramento, CA University of California-Davis Medical Center

San Francisco, CA Stanford Hospital & Clinics San Jose, CA Stanford Hospital & Clinics

Santa Rosa, CA Santa Rosa Memorial Hospital

Stockton, CA St. Joseph's Medical Center-Stockton

Vallejo, CA co-winners Kaiser Foundation Hospital-Vallejo Queen of The Valley Hospital

COLORADO

Colorado Springs, CO Memorial Hospital-Colorado Springs **Denver, CO** *co-winners* Swedish Medical Center University of Colorado Hospital



CONNECTICUT

Hartford, CT Hartford Hospital New Haven-Bridgeport, CT Yale-New Haven Hospital

DELAWARE

Wilmington, DE Christiana Care Health System -Chirstiana Hospital

DISTRICT OF COLUMBIA

Washington, DC Johns Hopkins Hospital

FLORIDA

Daytona Beach, FL Halifax Medical Center

Fort Myers, FL Lee Memorial Health System

Jacksonville, FL co-winners Baptist Medical Center Mayo Clinic

Lakeland , FL Lakeland Regional Medical Center Melbourne, FL Holmes Regional Medical Center .Miami, FL Baptist Hospital of Miami

Orlando, FL *co-winners:* Florida Hospital Orlando Regional Medical Center Penn State Milton S. Hershey Medical Center

Pensacola, FL Sacred Heart Health System Sarasota - Bradenton, FL Sarasota Memorial Hospital

Tampa - St. Petersburg, FL St. Joseph's Hospital

GEORGIA

Atlanta, GA Emory University Hospital Augusta, GA University Health Care System

IDAHO

Boise, ID St. Luke's Regional Medical Center

ILLINOIS

Chicago, IL Northwestern Memorial Hospital **Peoria, IL** OSF Saint Francis Medical Center Rockford, IL OSF Saint Anthony Medical Center



NATIONAL RESEARCH

Empowering customer-centric healthcare across the continuum.

IOWA

Davenport, IA Genesis Medical Center-East Campus **Des Moines, IA** Mercy Medical Center-Des Moines

St. Vincent Hospital and Health Services

INDIANA

Fort Wayne, IN Parkview Hospital

Gary, IN *co-winners:* Community Hospital - Munster University of Chicago Hospitals

KANSAS

Wichita, KS co-winners: Via Christi Regional Medical Center-St. Francis Campus Wesley Medical Center

KENTUCKY

Lexington, KY Central Baptist Hospital Louisville, KY Jewish Hospital

LOUISIANA

Baton Rouge, LA Our Lady of the Lake Regional Medical Center

Lafayette, LA co-winners Our Lady of Lourdes Regional Medical Center-Lafayette Lafayette General Medical Center

MARYLAND

Baltimore, MD Johns Hopkins Hospital

MASSACHUSETTS

Boston, MA Massachusetts General Hospital Springfield, MA Baystate Medical Center South Bend, IN Memorial Hospital of South Bend

Jewish Hospital

New Orleans, LA

Ochsner Clinic & Hospital

Indianapolis, IN

Shreveport, LA Willis-Knighton Medical Center



NATIONAL RESEARCH Corporation

MICHIGAN

Ann Arbor, MI University of Michigan Health System

Detroit, MI William Beaumont Hospital-Royal Oak

Flint, MI Genesys Regional Medical Center

MINNESOTA

Minneapolis - Saint Paul, MN Mayo Clinic

MISSISSIPPI

Biloxis, MS Memorial Hospital - Gulfport

Grand Rapids, MI Spectrum Health-Butterworth Campus

Saginaw, MI Covenant Health Care

Lansing, MI Sparrow Health System

Jackson, MS co-winners Mississippi Baptist Health Systems University Hospitals and Clinics at the Universiy of Mississippi Medical Center

MISSOURI

Kansas City, MO Saint Luke's Hospital of Kansas City

St. Louis, MO Barnes-Jewish Hospital

NEBRASKA

Omaha, NE co-winners Nebraska Health System Nebraska Methodist Hospital

NEW JERSEY

Bergen-Passaic, NJ Hackensack University Medical Center

Middlesex, NJ Robert Wood Johnson University Hospital Newark, NJ Saint Barnabas Medical Center

NEW MEXICO

Albuquerque, NM Presbyterian Hospital



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NEW YORK

Albany, NY Albany Medical Center

Binghamton, NY Our Lady of Lourdes Memorial Hospital - Binghamton

Nassau-Suffolk, NY North Shore University Hospital in Manhasset

Newburgh, NY co-winners: Horton Medical Center Westchester Medical Center

NEVADA

Las Vegas, NV Sunrise Hospital and Medical Center

NORTH CAROLINA

Charlotte, NC Carolinas Medical Center-Charlotte Greensboro & Winston-Salem, NC Wake Forest Health Sciences Raleigh, Durham, NC Duke University Medical Center

WESTCHESTER COUNTY:

Westchester Medical Center White Plains Hospital Center

Strong Memorial Hospital

St. Joseph's Hospital and

Health Center-Syracuse

co-winners:

Rochester, NY

Syracuse, NY

co-winners:

OHIO

Akron, OH co-winners Akron General Medical Center Cleveland Clinic Foundation

Canton, OH Aultman Hospital

Cincinnati, OH The Christ Hospital **Cleveland, OH** Cleveland Clinic Foundation

Columbus, OH Riverside Methodist Hospitals

Dayton, OH Miami Valley Hospital **Toledo, OH** The Toledo Hospital

Youngstown, OH Saint Elizabeth Health Center

OKLAHOMA

Oklahoma City, OK Integris Health Tulsa, OK Saint Francis Hospital

New York, NY BRONX COUNTY: Montefiore Medical Center

QUEENS COUNTY: co-winners: Long Island Jewish Medical Center North Shore University Hospital-Manhasset

RICHMOND COUNTY: Staten Island University Hospital



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OREGON

Eugene, OR Sacred Heart Medical Center **Portland, OR co-winners:** OHSU Hospital Providence St. Vincent Medical Center

Lancaster, PA

Philadelphia, PA

co-winners:

Pennsylvania

Lancaster General Hospital

Hospital of the University of

Thomas Jefferson University Hospital

Salem, OR *co-winners* OHSU Hospital Salem Hospital

Pittsburgh, PA

York, PA

York Hospital

UPMC Presbyterian Hospital

PENNSYLVANIA

Allentown, PA Lehigh Valley Hospital

Harrisburg, PA Penn State Milton S. Hershey Medical Center

Johnstown, PA Conemaugh Memorial Medical Center

RHODE ISLAND

Providence, RI Rhode Island Hospital

SOUTH CAROLINA

Charleston, SC Medical University of South Carolina Medical Center **Columbia, SC** *co-winners* Lexington Medical Center Palmetto Health Baptist

University of Tennessee Medical Center

Baptist Memorial Hospital-Memphis

Knoxville, **TN**

Memphis, TN

Greenville, SC Greenville Memorial Hospital

Nashville, TN

Vanderbilt University Medical Center

TENNESSEE

Chattanooga, TN Memorial Hospital - Chattanooga

Johnson City, TN co-winners: Johnson City Medical Center Wellmont Holston Valley Medical Center

TEXAS

Austin, TX Seton Medical Center-Austin

Dallas, TX Baylor University Medical Center-Dallas **El Paso, TX** Sierra Medical Center

Fort Worth, TX Harris Methodist Fort Worth San Antonio, TX co-winners Christus Santa Rosa Health Care Southwest Texas Methodist Hosptial



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UTAH

Salt Lake City, UT co-winners: LDS Hospital University of Utah Hospitals and Clinics

VIRGINIA

Norfolk - Virginia Beach, VA	Richmond, VA
Sentara Norfolk General Hospital	co-winners:
	Henrico Doctors' Hospital
	MCV Hospitals & Physicians of the
	Virginia Commonwealth University
	Health System

WASHINGTON

Swedish Medical Center

Tacoma, WA *co-winners:* St. Joseph Medical Center-Tacoma Tacoma General Hospital

WEST VIRGINIA

Huntington, WV Saint Mary's Medical Center Spokane, WA Sacred Heart Medical Center

WISCONSIN

Appleton & Oshkosh, WI co-winners: Appleton Medical Center Theda Clark Medical Center Madison, WI co-winners Saint Marys Hospital Medical Center University of Wisconsin Hospital and Clinics **Milwaukee, WI** co-winners Froedtert Hospital St. Luke's Medical Center