

2003/2004 Consumer Choice Award Winners

Alabama

Birmingham, AL UAB University Hospital Huntsville, AL Huntsville Hospital Mobile, AL

co-winners Mobile Infirmary Medical Center Providence Hospital

Arkansas

Fayetteville Springdale, AR Washington Regional Medical Center Fayetteville Little Rock, AR Baptist Health Medical Center-Little Rock

Arizona

Phoenix, AZ Mayo Clinic Tucson, AZ co-winners: Tucson Medical Center University Medical Center-Tucson

California

Bakersfield, CA Bakersfield Memorial Hospital

Fresno, CA Saint Agnes Medical Center-Fresno

Los Angeles, CA Cedars-Sinai Medical Center

Modesto, CA Memorial Hopsitals Association -Modesto

Oakland, CA co-winners John Muir Medical Center Stanford Hospital and Clinics **Orange County, CA** Hoag Memorial Hospital Presbyterian

Riverside-San Bernardino, CA Loma-Linda University Medical Center

Sacramento, CA UC Davis Medical Center

San Diego, CA co-winners: Kaiser Foundation Hospital Scripps Memorial Hospital-La Jolla

San Francisco, CA Stanford Hospital & Clinics

San Jose, CA Stanford Hospital & Clinics **Santa Rosa, CA** Santa Rosa Memorial Hospital

Stockton, CA St. Joseph's Medical Center-Stockton

Vallejo, CA *co-winners* Kaiser Foundation Hospital-Vallejo Queen of The Valley Hospital

Ventura, CA co-winners Community Memorial Hospital of San Buenaventura Los Robles Regional Medical Center

Colorado

Colorado Springs, CO Memorial Hospital-Colorado



Empowering customer-centric healthcare across the continuum.

New Haven, CT

Yale-New Haven Hospital

Springs

Connecticut

Hartford, CT co-winners Hartford Hospital

Hartford Hospital Saint Francis Hospital & Medical Center - Hartford

Delaware

Wilmington, DE Christiana Care Health System -Christiana Hospital

District of Columbia

Washington, DC Johns Hopkins Hospital

Florida

Daytona Beach, FL Halifax Medical Center

Fort Myers, FL Lee Memorial Health System

Jacksonville, FL Baptist Medical Center

Lakeland , FL Lakeland Regional Medical Center Melbourne, FL Holmes Regional Medical Center

Miami, FL Baptist Hospital of Miami

Oscala, FL Munroe Regional Medical Center

Orlando, FL co-winners: Florida Hospital-Orlando Orlando Regional Medical Center Pensacola, FL Sacred Heart Health System

Sarasota, FL Sarasota Memorial Hospital

Tampa - St. Petersburg, FL *co-winners:*

Morton Plant Hospital St. Joseph's Hospital-Tampa

Georgia

Atlanta, GA Emory University Hospital Augusta, GA co-winners Medical College of Georgia Hospital and Clinics University Health Care System-Augusta

Idaho

Boise, ID St. Luke's Regional Medical Center



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Illinois

Chicago, IL *co-winners* Northwestern Memorial Hospital University of Chicago Hospitals Peoria, IL OSF Saint Francis Medical Center Rockford, IL OSF Saint Anthony Medical Center

Iowa

Davenport, IA Genesis Medical Center **Des Moines, IA** *co-winners* Iowa Methodist Medical Center Mercy Medical Center - Des Moines

Indiana

Fort Wayne, IN Parkview Hospital

St. Vincent Hospital and Health Services

Indianapolis, IN

South Bend, IN Memorial Hospital of South Bend

Gary, IN

co-winners: Community Hospital - Munster University of Chicago Hospitals

Kansas

Wichita, KS

co-winners: Via Christi Regional Medical Center-St. Francis Campus Wesley Medical Center

Kentucky

Huntington, WV & Ashland, KY co-winners King's Daughters Medical Center St. Mary's Medical Center

Louisiana

Baton Rouge, LA Our Lady of the Lake Regional Medical Center

Lafayette, LA co-winners Lafayette General Medical Center Our Lady of Lourdes Regional Medical Center-Lafayette **Lexington, KY** Central Baptist Hospital **Louisville, KY** Jewish Hospital

New Orleans, LA Ochsner Clinic Foundation

Shreveport, LA Willis-Knighton Medical Center



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Maryland

Baltimore, MD Johns Hopkins Hospital

Massachusetts

Boston, MA Massachusetts General Hospital Springfield, MA Baystate Medical Center

Michigan

Ann Arbor, MI University of Michigan Health System

Detroit, **MI**

William Beaumont Hospital-Royal Oak

Flint, MI Genesys Regional Medical Center

Minnesota

Minneapolis - Saint Paul, MN Mayo Clinic

Mississippi

Biloxi, MS Memorial Hospital - Gulfport Grand Rapids, MI Spectrum Health

Kalamazoo & Battle Creek, MI Bronson Methodist Hospital Lansing, MI Sparrow Health System

Saginaw, MI Covenant Health Care

Jackson, MS co-winners Mississippi Baptist Health Systems University Hospitals and Clinics at the University of Mississippi Medical Center

Missouri

Kansas City, MO Saint Luke's Hospital of Kansas City Saint Louis, MO Barnes-Jewish Hospital

Nebraska

Omaha, NE Nebraska Methodist Hospital



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New Jersey

Atlantic & Cape May, NJ

co-winners Hospital of the University of Pennsylvania Shore Memorial Hospital -Somers Point

Bergen-Passaic, NJ Hackensack University Medical Center

Middlesex, NJ Robert Wood Johnson University Hospital

Newark, NJ

co-winners Morristown Memorial Hospital Saint Barnabas Medical Center

New Mexico

Albuquerque, NM Presbyterian Hospital

New York

Albany, NY Albany Medical Center

Binghamton, NY Our Lady of Lourdes Memorial Hospital - Binghamton

Nassau-Suffolk, NY North Shore University Hospital in Manhasset

New York - Bronx County co-winners Montefiore Medical Center/Weiler Division Montefiore Medical Center

New York - New York County

co-winners New York Presbyterian Hospital New York University Hospital Center

Nevada

Las Vegas, NV co-winners St. Rose Dominican Hospital Sunrise Hospital and Medical Center

North Carolina

Charlotte, NC Carolinas Medical Center New York - Queens County co-winners Long Island Jewish Medical Center North Shore University Hospital in Manhasset

New York - Richmond County Staten Island University Hospital

New York - Westchester County co-winners Westchester Medical Center White Plains Hospital Center Newburgh, NY co-winners Orange Regional Medical Center - Horton Campus Westchester Medical Center

Rochester, NY Strong Memorial Hospital

Syracuse, NY co-winners: St. Joseph's Hospital Health Center-Syracuse

Utica Rome, NY Faxton-St. Luke's Healthcare - St. Luke's Campus

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Raleigh, Durham, NC Duke University Medical Center



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Greensboro & Winston-Salem, NC Wake Forest University Baptist Medical Center

Ohio

Akron, OH *co-winners* Akron General Medical Center Cleveland Clinic Foundation

Canton, OH Aultman Hospital

Cincinnati, OH The Christ Hospital

Oklahoma

Oklahoma City, OK Integris Health **Tulsa, OK** Saint Francis Hospital

Miami Valley Hospital

Cleveland, OH

Columbus, OH

Dayton, OH

Cleveland Clinic Foundation

Riverside Methodist Hospital

Oregon

Eugene, OR Sacred Heart Medical Center **Portland, OR** OHSU Hospital **Toledo, OH** The Toledo Hospital

Youngstown, OH co-winners: Cleveland Clinic Foundation St. Elizabeth Health Center

Salem, OR co-winners OHSU Hospital Salem Hospital

Pennsylvania

Allentown, PA Lehigh Valley Hospital & Health Network

Harrisburg, PA Penn State Milton S. Hershey Medical Center

Johnstown, PA Conemaugh Memorial Medical Center

Rhode Island

Providence, RI Rhode Island Hospital Lancaster, PA Lancaster General Hospital

Philadelphia, PA *co-winners:* Hospital of the University of Pennsylvania Thomas Jefferson University Hospital Pittsburgh, PA co-winners: Allegheny General Hospital UPMC Presbyterian Shadyside

York, PA York Hospital



Empowering customer-centric healthcare across the continuum.

South Carolina

Tennessee

Chattanooga

co-winners:

Chattanooga, TN

Memorial Hospital -

Johnson City, TN

Charleston, SC Medical University of South Carolina Medical Center

Columbia, SC *co-winners* Lexington Medical Center Palmetto Health Baptist

Knoxville, TN University of Tennessee Medical Center

Memphis, TN Baptist Memorial Hospital-Memphis **Greenville, SC** Greenville Memorial Hospital

Nashville, TN Vanderbilt University Medical Center

Texas

Center

Austin, TX Seton Medical Center-Austin

Johnson City Medical Center Wellmont Holston Valley Medical

Dallas, TX Baylor University Medical Center-Dallas **El Paso, TX** Sierra Medical Center

Fort Worth, TX Harris Methodist Fort Worth Hospital Houston, TX co-winners

Memorial Hermann Hospital St. Luke's Episcopal Hospital

Utah

Salt Lake City, UT University of Utah Hospitals and Clinics

Virginia

Norfolk - Virginia Beach, VA Sentara Norfolk General Hospital

Washington

Seattle, WA Swedish Medical Center-Seattle Spokane, WA Sacred Heart Medical Center-Spokane Tacoma, WA co-winners:

St. Joseph Medical Center-Tacoma Tacoma General Hospital



Wisconsin

Appleton & Oshkosh, WI Theda Clark Medical Center **Madison, WI** University of Wisconsin Hospital and Clinics **Milwaukee, WI** *co-winners* Froedtert Hospital St. Luke's Medical Center