

## Georgia Health Care Association Timeline Schedule for Resident Family and Employee Experience Survey 2022

Milestone	To be completed by
<p><b>Kick-off webinars hosted by NRC Health:</b></p> <p>Please attend one of these times:</p> <p><b>Tuesday July 26, 2:00 pm ET - Register below:</b>  <a href="https://nrchealth.zoom.us/webinar/register/WN_gMxhZYr4Q5OpAu9Y4PUbhQ">https://nrchealth.zoom.us/webinar/register/WN_gMxhZYr4Q5OpAu9Y4PUbhQ</a></p> <p><b>Thursday July 28, 10:00 am ET– Register below:</b>  <a href="https://nrchealth.zoom.us/webinar/register/WN_VlrrhSGmQeqtDIORVagxww">https://nrchealth.zoom.us/webinar/register/WN_VlrrhSGmQeqtDIORVagxww</a></p> <p><i>*If you are not able to join at either of these times, please register and you will be sent a recording of the webinar</i></p>	<p><b>Week of July 26</b></p>
<p><b>Provide number of family members, employees, and cognitive residents to NRC Health. Complete the attached order form and email to:</b>  <a href="mailto:internalorders@nrchealth.com">internalorders@nrchealth.com</a></p> <ul style="list-style-type: none"> <li>• Resident/Family surveys: Each resident should have a voice. If the resident is their own responsible party and cognitively able to respond on their own behalf, the survey should be given to them. If the resident is not able to respond on their own behalf, the survey should be provided to the responsible party or another individual most appropriate to respond on the resident’s behalf i.e. family member, guardian, etc.</li> <li>• Employee surveys: Every employee should receive a survey. Include all full- and part-time employees.</li> </ul>	<p>No later than:</p> <p><b>Wed, Aug 24</b></p>

Facilities notify family members, employees, and residents of upcoming surveys and dates	Fri, Sept 9
*Survey champion creates implementation plan and communicates it to all stakeholders	
NRC Health mails bulk survey packages to the administrator's attention at each participating facility	Wed, Sept 21
Family, Resident and Employee surveys will be shipped in one package.	
*Please distribute surveys as soon as possible"	
Facility staff ensures all completed surveys are sealed and mailed to NRC Health for processing	Mon, Oct 24
Surveys due back to NRC Health	Fri, Oct 28
Individual Facility Reports available	Mon, Nov 28
<p><b>Updated - Reports Review Webinar – Please attend</b></p> <p><b>Tuesday November 29, 10:00 am ET - Register below:</b>  <a href="https://nrchealth.zoom.us/webinar/register/WN_nC3Me79ITV28cRN_HHhvrq">https://nrchealth.zoom.us/webinar/register/WN_nC3Me79ITV28cRN_HHhvrq</a></p> <p>*If you are not able to join at this time, you will be sent a recording of the webinar</p>	
<p><b>Updated -Action Planning Webinar – How to use your data for Action</b></p> <p><b>Tuesday December 20, 10:00 am ET - Register below:</b>  <a href="https://nrchealth.zoom.us/webinar/register/WN_DBQVkgwRS_mV0mZ1HN51DQ">https://nrchealth.zoom.us/webinar/register/WN_DBQVkgwRS_mV0mZ1HN51DQ</a></p> <p>*If you are not able to join at this time, you will be sent a recording of the webinar</p>	

**Questions?** If you have any questions about the survey timeline, contact Teresa Costello [tmcostello@nrchealth.com](mailto:tmcostello@nrchealth.com) or call 800.388.4264