

Georgia QIP Monthly Data Entry

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Customer Support Manager

New data entry process – Nov 1, 2020

- Beginning with October data submission November 1-10th
- No more My InnerView portal submissions after Q3 (September data submission in October)
- My InnerView portal shutting down Dec 2020

Updated Metrics - Staffing

Non – Clinical Metrics

- Eliminating the turnover section
- Keeping length of employment (stability)
- Keeping absenteeism

Updated Metrics - Clinical

- Historically we have used CMS data when possible. If CMS data is not available, we use the My InnerView metrics
- They didn't all match closely
- Updating the NRC metrics to mirror CMS

Updated Clinical Metrics

Historical Metrics	New NRC Metrics
Residents w/o acquired pressure ulcers	Residents with acquired pressure sores
Residents w/o acquired restraints	Residents with physical restraints
Residents w/o unplanned weight loss/gain	Residents with unplanned weight loss/gain *
Residents w/o antipsychotic medication	Residents receiving influenza vaccine
Residents w/o acquired falls	Residents with one or more falls w major injury
Residents w/o acquired catheters	Residents w pressure sores worsened

Data Entry Worksheet



SKILLED NURSING FACILITY HEALTH QUALITY PROFILE™ DATA-ENTRY SCREEN

Category		Data
Date entered by		
Date of entry		
Metric for month of		Year of
Occupancy		
Number of residents in the facility on the last Friday of the month		
Nursing Staff (excludes agency)		
Employed by the facility		
Number of full- and part-time RNs/LPNs on the facility's payroll on the last Friday of the month		
Number of full- and part-time CNAs/NAs on the facility's payroll on the last Friday of the month		
Length of employment		
Number of full- and part-time RNs/LPNs who have been employed for one year or more on the last Friday of the month		
Number of full- and part-time CNAs/NAs who have been employed for one year or more on the last Friday of the month		
Shifts and absenteeism		
Number of shifts scheduled for RNs/LPNs from the first day through the last day of the month		
Number of shifts for which RNs/LPNs did not report to work from the first day through the last day of the month		
Number of shifts scheduled for CNAs/NAs from the first day through the last day of the month		
Number of shifts for which CNAs/NAs did not report to work from the first day through the last day of the month		

Monthly Submission

1st of the month -
Completed by the 10th

Example: December data
Entered by January 10th



Georgia Health Care Association Quality Incentive Program by NRC Health

This is your monthly quality metric data collection survey. Data collected from this survey will be used for the quarterly Georgia Department of Community Health Incentive Payment Program. Each month one designated individual for your Center must enter the Quality Incentive Metrics required in order to earn additional possible add-ons from the Department of Community Health quarterly incentive. For additional information or instructions see the Resources below.

We respectfully request that **data for be submitted by the 10th of the month** for the previous months data. For example: January data must be entered by February 10th.

TAKE OUR SURVEY

Quality Incentive (QIP) Program



Survey Resources



FOR MORE ABOUT NRC HEALTH

Call 800.388.4264 or visit nrchealth.com.

Sample Survey link

Please enter the information below:

Your name:

Your email address:

Administrator's name:

Administrator's email address:

Director of Nursing name:

Director of Nursing email address:

Continue »

0%

Please select your facility from the list of names below

Facility:

Please select the Month you are entering the information for below

Month:

Please select the Year you are entering the information for below

Year:

Please select your facility from the list of names below

Facility:

Please s

Month:

Please s

Year: Se

- Select one...
- A. G. Rhodes Health & Rehab at Wesley Woods
- A. G. Rhodes Health and Rehab/Atlanta
- A. G. Rhodes Home@Cobb
- Abercorn Rehabilitation Center
- Advanced Health & Rehabilitation
- Altamaha Healthcare Center
- Anderson Mill Health & Rehabilitation Center
- Ansley Park Health & Rehab
- Appling Nursing & Rehab Pavilion
- Archway Transitional Care Center
- Arrowhead Health and Rehab
- Autumn Breeze Health Care Center
- Autumn Lane Health and Rehabilitation
- Avalon Health and Rehab
- Azalea Health and Rehab
- Azalea Health and Rehabilitation Center
- Azalealand Nursing Home, Inc.
- Bainbridge Health Care
- Baptist Village, Inc.

Please select your facility from the list of names below

Facility:

Please select the Month you are entering the information for below

Month:

Please select the Year you are entering the information for below

Year:

Please select your facility from the list of names below

Facility:

Please select the Month you are entering the information for below

Month:

Please select the Year you are entering the information for below

Year:

- Select one...
- Select one...
- January
- February
- March
- April
- May
- June
- July
- August
- September
- October
- November
- December

Please select your facility from the list of names below

Facility:

Please select the Month you are entering the information for below

Month:

Please select the Year you are entering the information for below

Year:

Please select the Year you are entering the information for below

Year:

- Select one...
- 2020
- 2021**
- 2022
- 2023
- 2024
- 2025
- 2026
- 2027
- 2028
- 2029
- 2030
- 2031
- 2032
- 2033
- 2034
- 2035
- 2036
- 2037
- 2038

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Updated Metrics

0%

Number of residents in the facility on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of beds occupied by a resident
- Definition: Occupancy is defined as a licensed bed occupied by a resident

Enter number below

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Stability – Licensed Nurses

 16%

Number of full and part time RN's/LPN's on the facility's payroll on the last Friday of the month.

- Time Period: On the last Friday of the month
- Data Entered: Number of full and part-time RN's/LPN's on the facility's payroll. INCLUDES: Registered and licensed nurses employed in the nursing department regardless of job duties. DOES NOT INCLUDE: Agency staff.

Enter number below

50

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Stability – CNA's/NA's

 20%

Number of full and part time CNA's/NA's on the facility's payroll on the last Friday of the month.

- Time Period: On the last Friday of the month
- Data Entered: Number of full and part-time CNA's/NA's on the facility's payroll. INCLUDES: Nursing assistants employed in the nursing department regardless of job duties. DOES NOT INCLUDE: Agency staff.

Enter number below

45

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Nurses -Employed for one year or more

 25%

Number of full and part-time RN's/LPN's who have been employed for one year or more on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of full and part-time RN's/LPN's in the nursing department (regardless of job duties) who have been in the facilities employment for one year or more on the last Friday of the month.
- Definition: Stability is defined as having been employed at the facility for one year or more

Enter number below

40

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CNA/NA – Employed for one year or more

33%

Number of full and part-time CNA's/NA's who have been employed for one year or more on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of full and part-time CNA's/NA's in the nursing department (regardless of job duties) who have been the nursing center's employment for one year or more on the last Friday of the month.
- Definition: Stability is defined as having been employed at the facility for one year or more

Enter number below

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Absenteeism – Licensed Nurses

 33%

Number of shifts scheduled for RN's/LPN's from the first day through the last day of the month

Enter number below

20

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 37%

Number of shifts for which RN's/LPN's did not report to work from the first day through the last day of the month

Enter number below

2

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Absenteeism – CNA's

 41%

Number of shifts scheduled for CNAs/NAs from the first day through the last day of the month

Enter number below

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 45%

Number of shifts for which CNAs/NAs did not report to work from the first day through the last day of the month

Enter number below

8

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Pressure sores

 50%

Number of residents with pressure ulcers on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of residents who have a pressure ulcer at any stage, including with suspected deep tissue injury, stage 2, 3, 4 or unstageable pressure ulcers on the last Friday of the month
- Definition: A pressure ulcer is a localized injury to the skin and/or underlying tissue, usually over a bony prominence as a result of pressure or pressure in combination with sheer and/or friction.

Enter number below

Pressure sores - admitted

 54%

Of the residents above, the number with documentation of having the pressure ulcer(s) upon admission

- Time Period: On the last Friday of the month
- Data Entered: Number of residents receiving skin monitoring care AND with a suspected deep tissue injury, stage 2, 3, 4 or unstageable pressure ulcers who were ADMITTED with DOCUMENTED pressure ulcer(s)
- Definition: A pressure ulcer is a localized injury to the skin and/or underlying tissue, usually over a bony prominence as a result of pressure or pressure in combination with sheer and/or friction.

Enter number below

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Pressure sores - worsened

60%

Number of residents with pressure ulcers that are worsened on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of residents with suspected deep tissue injury, stage 2, 3, 4 or unstageable pressure ulcers worsened on the last Friday of the month
- Definition: A pressure ulcer is a localized injury to the skin and/or underlying tissue, usually over a bony prominence as a result of pressure or pressure in combination with shear and/or friction.

Enter number below

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Restraints

66%

Number of residents with physical restraints on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: Number of residents with daily physical restraints
- Definition: A physical restraint is any manual method, or physical or mechanical device, material or equipment attached or adjacent to the residents body that the individual cannot remove easily which restricts freedom of movement or normal access to one's body.(e.g. leg restraints, arm restraints, hand mitts, soft ties or vests, lap cushions and lap trays the resident cannot move easily. Exceptions: side rails when documented as assistive devices.

Enter number below

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Unplanned weight loss/gain

 72%

Number of residents with unplanned significant weight loss or gain on the last Friday of the month

- Time Period: On the last Friday of the month
- Data Entered: the number of long-stay residents with significant weight loss or gain not planned for in their care plan.
- Definition: Unplanned significant weight loss or gain is defined as a 5% loss/gain over a 30 day period, a 7.5% loss/gain over a 90 day period, or a 10% loss/gain over a six month period.

Enter number below

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Influenza vaccine

 78%

Number of residents receiving the influenza vaccine during the most recent influenza season

- Time Period: On the last Friday of the month
- Data Entered: the number of residents who received the influenza vaccine during the most recent influenza season, either in the facility or outside the facility.
- Definition: As of the last Friday of the month, enter the number of current patients that have received the flu vaccine in the facility or outside of the facility during the current or the most recent flu season.

Enter number below

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Falls with major injury

 85%

Number of residents who have experienced one or more falls with major injury

- Data Entered: the number of long stay residents who fell with major injury from the first day through the last day of the month
- Definition: Major injury is defined as bone fractures, joint dislocations, closed head injuries with altered consciousness, subdural hematoma

Enter number below

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Review And Submit

- Take a screen shot for your Records

99%

Please review your answers below to make sure everything is correct

If an answer needs to be changed please use the back button to update your answer

If everything is correct please press finish to complete the survey

Thank you

Number of residents in the facility on the last Friday of the month: **100**

Number of full and part time RN's/LPN's on the facility's payroll on the last Friday of the month: **50**

Number of full and part time CNA's/NA's on the facility's payroll on the last Friday of the month: **45**

Number of full and part-time RN's/LPN's who have been employed for one year or more on the last Friday of the month: **40**

Number of full and part-time CNA's/NA's who have been employed for one year or more on the last Friday of the month: **40**

Number of shifts scheduled for RN's/LPN's from the first day through the last day of the month: **20**

Number of shifts for which RN's/LPN's did not report to work from the first day through the last day of the month: **2**

Number of shifts scheduled for CNAs/NAs from the first day through the last day of the month: **60**

Number of shifts for which CNAs/NAs did not report to work from the first day through the last day of the month: **8**

Number of residents with pressure ulcers on the last Friday of the month: **2**

Of the residents above, the number with documentation of having the pressure ulcer(s) upon admission: **1**

Number of residents with pressure ulcers that are worsened on the last Friday of the month: **0**

Number of residents with physical restraints on the last Friday of the month: **0**

Number of residents with unplanned significant weight loss or gain on the last Friday of the month: **2**

Number of residents receiving the influenza vaccine during the most recent influenza season: **30**

Number of residents who have experienced one or more falls with major injury: **1**

← Back Finish

Best Practice Recommendations

- Primary responsibility to enter the monthly data assigned to one individual (back-up should be assigned)
- Use data entry screen worksheet
- Screen print copy of your work
- **Enter data by 10th of the month for previous months data**

When do we use NRC data?

- Annual Resident, Family Experience and Employee Engagement participation is required (Fall time frame)
- NRC Health Quality Metrics must be entered at least 2 of 3 months for each quarter
- Non-clinical measures for staffing are used every quarter
- Clinical measures used only if quarterly CMS data is not available (exception: weight loss/gain)
- Must be entered by the 10th of the month for the previous months data
Example: December data must be entered by January 10th

Quarterly Reports

- Each metric is worth 1 point
- Threshold for each metric will determine points earned
- Family Resident Satisfaction = **to or greater** than combined % (Top3 Box CoreQ Recommendation) responses to recommendation to others across participating facilities
- No threshold is required for Employee data

ABC Nursing Home				
State Provider Number: 12345678A		123 Main Street Atlanta GA 12345		
Quarterly Quality Incentive Report				
View a description of these measures online at http://www.gnha.org/DCH.pdf				
Data: 2nd Quarter 2020		Effective: Oct 1, 2020		
Criteria	Facility Score	Thresholds	Point Earned	Total Points
4 Non-Clinical Measures via My InnerView data				
Resident/Family satisfaction	2019 / 94.7%	In 2019 to current / 88.0%	1	2
Employee satisfaction	September 2019	In 2019 to current	1	
RN/LVN Stability	69.7%	71.7%	0	2
CNA/NA Stability	68.3%	70.4%	0	
6 Clinical Measures via CMS or My InnerView data				
CMS High Risk Pressure Sores	21.0%	11.1%	0	2
CMS Physical Restraints	4.0%	2.6%	0	
CMS Long Stay Pain	1.0%	3.3%	1	
MIV Antipsychotic Med Use	52.3%	67.3%	0	
CMS Flu Vaccine	67.0%	90+%	0	
CMS Low Risk Pressure Sores	0.0%	1.7%	1	
QUALITY INCENTIVE ADD-ON				1%

Thresholds – Effective with Q4 2020 data

- Nursing Stability
- CNA Stability

Equal to or less than the GA quarterly average (Threshold) of other participating facilities in the program will earn 1 point per metric

- Clinical Metrics

Equal to or less than the GA quarterly average (Threshold) of other participating facilities in the program will earn 1 point per metric*

*Exception: Influenza vaccine must be = to or greater than threshold

Sample Report

This facility earned 2 points for Non-clinical, 2 points for clinical = 1% add-on

1% add on = at least 1 point from 4 non-clinical, 1 from 6 clinical and a 3rd point from either

2% add on = at least one point from 4 Non-clinical, 3 points from 6 clinical and 2 points from either

ABC Nursing Home				
State Provider Number: 12345678A		123 Main Street Atlanta GA 12345		
Quarterly Quality Incentive Report				
View a description of these measures online at http://www.gnha.org/DCH.pdf				
Data: 2nd Quarter 2020		Effective: Oct 1, 2020		
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4 Non-Clinical Measures via My InnerView data				
Resident/Family satisfaction	2019 / 94.7%	In 2019 to current / 88.0%	1	2
Employee satisfaction	September 2019	In 2019 to current	1	
RN/LVN Stability	69.7%	71.7%	0	
CNA/NA Stability	68.3%	70.4%	0	
6 Clinical Measures via CMS or My InnerView data				
CMS High Risk Pressure Sores	21.0%	11.1%	0	2
CMS Physical Restraints	4.0%	2.6%	0	
CMS Long Stay Pain	1.0%	3.3%	1	
MIV Antipsychotic Med Use	52.3%	67.3%	0	
CMS Flu Vaccine	67.0%	90+%	0	
CMS Low Risk Pressure Sores	0.0%	1.7%	1	
QUALITY INCENTIVE ADD-ON				1%

Reports Timing

- Quarter 1: January-March Data collection
- Quarterly Incentive Reports (QIP) delivered late June (end of Q2)
- Impacts Incentives payments for Q3 (July 1)
 - Q2 reports delivered in late Sept for Q4 incentives (Oct 1)
 - Q3 reports delivered in late Dec for Q1 incentives (Jan 1)
 - Q4 reports delivered in late March for Q2 incentives (April 1)

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