# 2023 NC Caregivers Employee Survey Timeline

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| North Carolina CareGivers Program. Our purpose: to support nurse aide recruitment and retention in nursing homes throughout North Carolina. FutureCare has partnered with NRC Health and [Drive](https://protect-us.mimecast.com/s/ClWCCxkBn5fLPm31S8sCpD?domain=cultureoutcomes.com/) to provide 3 annual employee experience assessments to measure employee satisfaction and a series of inspiring and actionable virtual leadership training webinars for all participating SNFs at no cost to them. This is our third and final survey for this project.  Project Webpage: <https://go.nrchealth.com/NC-caregivers>  Project leader, Renee Batts: [ReneeB@futurecarenc.org](mailto:ReneeB@futurecarenc.org) |  |
| Milestone | **Date** |
| Attend an Overview of the Caregivers NC Focus on Workforce Development  Tuesday May 9, 10:00 am ET Register Below:  <https://nrchealth.zoom.us/webinar/register/WN_fUQl2YWWRNefLN-GQ5KegA>  Benefits to participating Skilled Nursing Facilities may include but are not limited to the following:   * Increase the number of competent Nurse Aides in the skilled nursing workforce. * Decrease caregiver turnover. * Provision of educational videos /webinars that focus on leadership skills, best practices, and performance improvement. * An increase in the quality of life and quality of care of the residents. * An increase in caregiver morale and workplace satisfaction.   This session will inform Skilled Nursing Facilities the mechanics of the program and how to participate. |  |
| Attend one of two Kick-off webinars hosted by NRC Health:  \*Participation in one of these webinars is recommended:  Tuesday May 23, 10:00 am ET Register below:  <https://nrchealth.zoom.us/webinar/register/WN_vxyoFa8cRXmTf8JGkiIVYw>  Thursday May 25, 2:30 pm ET - Register below:  <https://nrchealth.zoom.us/webinar/register/WN_bXqXw738SM-Gy8MfMLBPSA>  If you are not able to join one of these times, please register and you will be sent a recording of the webinar. | May 23 & 25 |
| Download and complete the online Survey Submission Agreement/Order below:  <http://nrchealth.com/wp-content/uploads/2023/01/2023-NC-Survey-Sign-up-FORM.docx>  Return completed document by email no later than June 23rd to: [tmcostello@nrchealth.com](mailto:tmcostello@nrchealth.com) |  |
| Employee Survey Order Due  Provide total number of employee surveys needed on the submission agreement (above) and email to: [tmcostello@nrchealth.com](mailto:tmcostello@nrchealth.com)   * Employee surveys: Every employee should receive a survey. Include all full-time and part-time employees and any PRN employees. | June 23 |
| Facilities notify employees, of upcoming surveys and dates  \*Survey champion creates implementation plan and communicates it to all stakeholders | June 30 |
| NRC Health ships a bulk package of employee paper surveys to each participating facility  Distribute surveys to employees right away | July 17 |
| Mail completed paper surveys to NRC Health by August 11th. Surveys can be sent individual mail in the postage paid return envelope, completed online or shipped in a bulk package to the processing center. (Do not return paper surveys that were completed online)  Survey Processing Center  2074 East Park Drive  Conyers, GA 30013-9927 | August 11 |
| Completed paper surveys (or un-used un-opened paper surveys) arrive at NRC Health for processing no later than August 18th. | Aug 18 |
| Individual Reports sent to facilities | Sept 15 |
| Reports Webinar hosted by NRC Health:  \*Participation in one of these webinars is highly recommended:  Please attend one of these times  Tuesday Oct 3, 10:00 am ET - Register below:  <https://nrchealth.zoom.us/webinar/register/WN_OP6SjliBSUab_5D7da6UaA>  If you are not able to join at this time, please register and you will be sent a recording of the webinar | Oct 3 |

**Questions?** If you have any questions about the survey timeline, contact Teresa Costello [tmcostello@nrchealth.com](mailto:tmcostello@nrchealth.com) or call 800.388.4264