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[Organization] Wins Excellence Award for Top Patient-satisfaction Ratings

DATE, YEAR (CITY, STATE)—[Organization] was honored by [NRC Health](https://nrchealth.com/) as a recipient of its 2020 Excellence Award, which recognizes top-performing hospitals and health systems in overall patient-satisfaction ratings.

This year’s elite award winners all exhibit an exceptional commitment to improving the care experience, and have earned top satisfaction ratings from patients and their families. Their desire to better understand patient needs, and their aspiration to design experiences that inspire loyalty, embody the NRC Health mission to bring human understanding to healthcare. Winners were selected from the extensive database of NRC Health hospital clients for their performance over the last four quarters. [Organization name] was selected for its first-place ranking in the [category] of [type] hospitals.

“We are proud to recognize another year of Excellence Award winners, all of whom have shown an unrelenting commitment to their patients over the last year,” said Helen Hrdy, Chief Growth Officer at NRC Health. “Despite the pandemic, these healthcare organizations have continued to deliver exceptional results—and we are so impressed by their passion to make the care experience better for everyone involved. Congratulations, [Organization Name], for this well-deserved award.”

[Quote from organization]

For nearly four decades, NRC Health has helped healthcare organizations illuminate and improve the moments that matter most to patients, residents, physicians, nurses, and staff. Excellence Award winners were publicly announced on Monday, August 24, during the virtual 26th Annual NRC Health Symposium. A complete list of winners can be found at INSERT LINK.

About NRC Health   
For more than 39 years, NRC Health (NASDAQ: NRC) has been committed to achieving human understanding and bringing healthcare organizations closer to their customers than ever before by illuminating and improving the key moments that define an experience and build trust. Guided by its uniquely empathic heritage, proprietary methods, skilled associates, and holistic approach, NRC Health helps its customers design experiences that exceed expectations, inspire loyalty, and improve well-being among patients, residents, physicians, nurses, and staff.

For more information, call 800-388-4264, write to [info@nrchealth.com](mailto:info@nrchealth.com), or visit [www.nrchealth.com](https://www.nrchealth.com/).

About [organization][INSERT ORGANIZATION BOILER PLATE]

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