

# We're Listening



## You're the reason we're here.

It's our goal to provide you with the best **resident** and **family-centered care**. We have partnered with the Alabama Nursing Home Association and NRC Health to better understand the customer experience. To improve, we need to hear from you.

You or your family member will receive a confidential questionnaire asking about your stay with us.

*Please let us know how we're doing.*