

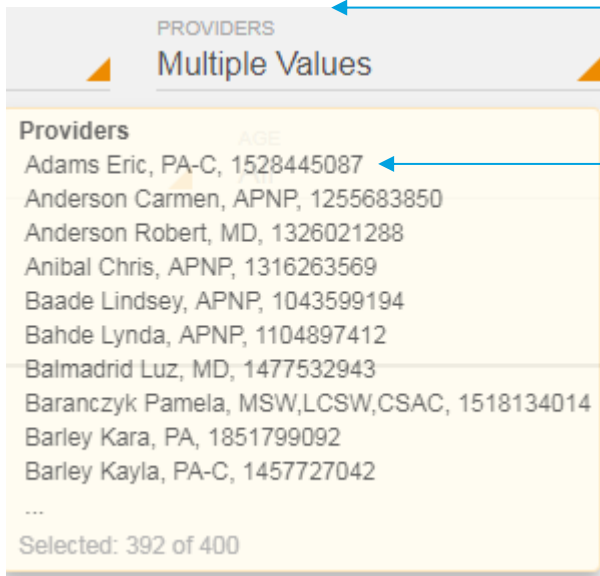
# NRC Health Product Notes

A short and sweet version of this week’s product notes. We also invite you to join our product team for a [webinar](#) on April 26 to review our planned Q2 activities.

## Available in April

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Scheduled for April 26 is an upcoming release with a couple new features:



- **Filter Labels Added to Real-time Site** - designed to let users see what the filter controls, even when there are multiple values selected.
- **Hover Over with Active Parameters** – added to allow users to quickly see what parameters they have included in a report.
- **Subscription to CSV Export for Feedback Report and Score Summary Report**

## Q2 Roadmap Webinar

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We are really excited about what we have planned for the Real-time solution this quarter. It is our most ambitious quarter planned yet. While we have received feedback from many of you on the new reports and upgrades, we would like to take an hour and discuss the next stages in the journey.

On April 26<sup>th</sup> at 1PM Eastern we will host a webinar to show mockups of many of the items listed in this quarter’s active roadmap. We hope you can join us – [register here](#).

As promised, a short set of notes this week. We have a big May and June planned!

Regards,

**Your NRC Health Product Team**

**NRC Health**

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NRC Health Active Roadmap

	<i>By End of April</i>	<i>By End of May</i>	<i>By End of June</i>
<b>Survey &amp; Respondent Experience</b>	Insert provider, client, and facility names directly into the survey	Ability to configure call time windows	
	Configure landing and closing page verbiage	Horizontal layout for scales with more than five response options	
	Brand the survey with your fonts colors and logos (originally early April)	Make respondent answers more obvious to respondent on web survey	
		Ability to ask multiple questions behind a skip question	
<b>Portal &amp; User Experience</b>	Ability to have access to reports and receive alerts for multiple locations (originally Early April)	Search option in all filters	
	Add filter labels	Refreshed portal design for easier user navigation	
	Add hover over with active parameters	Improved load times for reporting	
<b>New Reports &amp; Reporting Enhancements</b>	Enhanced PDF Extract for Benchmark Report (Released March 29th)	Department summary report	System dashboard & drill through reports <ul style="list-style-type: none"> <li>- Grouping utilities to create common reporting units across the system. E.g. service line or specialty.</li> </ul>
	Benchmark Report Enhancements (Released March 29th) <ul style="list-style-type: none"> <li>- NPS Benchmark</li> <li>- New Visualization</li> </ul>		Provider scorecard v2 and configurations <ul style="list-style-type: none"> <li>- Integrate Star Ratings</li> <li>- Increased Configurations</li> </ul>
	Feedback Report Enhancements (Released March 29th) <ul style="list-style-type: none"> <li>- Add Patient Identifiers</li> <li>- Ability to edit Comment Category and Sentiment</li> </ul>		Updated feedback report <ul style="list-style-type: none"> <li>- Sort by response date</li> <li>- Search for word/phrase</li> <li>- Key word/phrase count</li> </ul>
	Add Subscription for Feedback and Score Summary Report		Trend report updates
	Score Summary Report		

Complete	Changed from last communication	Item on track as communicated
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