# Urgent Care Module

QUESTIONS

How familiar are you with urgent care?

* Very familiar
* Somewhat familiar
* Not at all familiar
* I've never heard of urgent care before today

How would you say urgent care differs from an emergency room? (Select all that apply)

* It is closer
* It is faster
* It is cheaper
* It is not affiliated with a hospital or system
* It has shorter wait times
* The doctors are not as experienced
* It is not as equipped to handle serious injuries
* The environment is more like a doctor’s office
* I don’t know
* It isn’t any different

Have you visited an urgent care center/facility in the past three years?

* Yes
* No

To your knowledge, which of the following services does an urgent care center/facility provide? (Select all that apply)

* Treatment of minor illness or injury
* Prescription drugs/medications
* X-rays and laboratory testing
* Pediatric care
* Routine care (physicals, health screenings, etc.)
* Occupational medicine
* Diagnostic services
* Immunizations and vaccinations
* Other, please specify
* I don’t know/Not sure

When thinking of urgent care centers/facilities in your area, which one comes to mind first? [Open-End]

Would you prefer to use an urgent care center/facility that is independent, or to use one that is affiliated with your local hospital/healthcare system or network?

* I prefer urgent care providers that are affiliated
* I prefer urgent care providers that are independent
* No opinion/It makes no difference

If you had a non-life-threatening illness or injury, what is the longest amount of time you would be willing to travel to seek treatment from an urgent care provider? [Minutes]

If needed, would you be willing to travel further for urgent care than you would be to receive care from your local hospital?

* Yes - I would travel further for an urgent care provider
* No - I would travel to a local hospital that is closer
* N/A - I would travel about the same distance for both

If you were seeking treatment for a non-life-threatening illness or injury, how would you prefer to receive your care?

* From a hospital emergency room
* From my primary care doctor’s office
* From an urgent care center/facility
* Through Telemedicine or an eVisit
* From a retail clinic
* Other, please specify
* N/A - I would not seek treatment