

NRC Health Excellence and Improvement Best Practice Awards

2019 Winners



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2019 EXCELLENCE AND IMPROVEMENT BEST PRACTICE AWARD WINNERS

Excellence Award Winners

OVERALL HOSPITAL RATING – SMALL HOSPITALS

Top Performing Facility: Premier Surgical Institute, Galena, KS

Most Improved Facility: Gerald Champion Regional Medical Center, Alamogordo, NM

OVERALL HOSPITAL RATING – MEDIUM HOSPITALS

Top Performing Facility: Arkansas Heart Hospital, Little Rock, AR

Most Improved Facility: California Pacific Medical Center - Mission Bernal (Sutter Health), San Francisco, CA

OVERALL HOSPITAL RATING – LARGE HOSPITALS

Top Performing Facility: PIH Health Hospital - Whittier, Whittier, CA

Most Improved Facility: Riverside University Health System, Moreno Valley, CA

OVERALL HOSPITAL RATING – CHILDREN’S HOSPITALS

Top Performing Facility: Children’s Hospital Los Angeles, Los Angeles, CA

Most Improved Facility: Children’s Hospital of New Orleans, New Orleans, LA

OVERALL HOSPITAL RATING – OVERALL PROVIDER RATING (ADULT & PEDIATRIC)

Top Performing Facility: Mount Sinai Medical Center, Miami Beach, FL

OVERALL HOSPITAL RATING – EXCELLENCE IN TRANSPARENCY

Top Performing Organization: Community Health Network, Indianapolis, IN

Top Performing Organization: Summit Health Management, New Providence, NJ

Top Performing Organization: Encompass Health, Birmingham, AL

OVERALL HOSPITAL RATING – EXCELLENCE IN CARE TRANSITIONS

Top Performing Organization: Memorial Hospital and Health Care Center, Jasper, IN

OVERALL HOSPITAL RATING – EXCELLENCE IN QUALITY & SERVICE (NPS SCORE)

Top Performing Organization: OrthoNebraska, Omaha, NE

Improvement Best Practice Award Winners

WINNER

Children’s Mercy Kansas City, Kansas City, MO

FINALIST

Penn State Health Milton S. Hershey Medical Center, Hershey, PA

FINALIST

Lexington Regional Health Center, Lexington, NE