

Hospital Focus

The Impact of a Recession: Are Hospitals Prepared?

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ews coverage of a possible economic recession flared late this summer with a yield curve inversion, a bond market phenomenon that is historically associated with a financial downturn. The curve came with a 3 percent drop in the Dow and S&P. Healthcare-related stocks took an even larger fall.¹ The Federal Reserve's interest rate cut failed to immediately bolster the market.

While economists can't precisely pinpoint the start of the next recession, this market volatility should serve as a wake-up call to vulnerable healthcare organizations. As we saw during the Great Recession (from December 2007–June 2009), an economic downturn can be particularly harmful to standalone and government hospitals and health systems currently eking out the slimmest of margins.² Hospitals should be preparing now to absorb the financial impact of a recession.

Impacts on Utilization, Non-operating Income, and Philanthropy

The hospital business is highly subject to consumer utilization

- 1 Tara Bannow and Jessica Kim Cohen, "Hospital, Health Tech Stocks Fall Faster Than the Market," Modern Healthcare, August 14, 2019.
- 2 Center on Budget and Policy Priorities, *Chart Book: The Legacy of the Great Recession*, June 6, 2019.

Key Board Takeaways

The timing of the next economic recession is unpredictable but will likely be consequential for many struggling hospitals. The Great Recession led to a 70 percent decrease in average hospital margin between 2007–2008. Hospital boards should:

- Be prepared for significant declines in non-operating revenue and significant declines in utilization and adequately insured patients.
- Work with their executive teams to do scenario planning and prioritize strategic objectives in advance of a recession.

patterns. Out-of-pocket healthcare costs continue to be burdensome for many Americans with the proliferation of high-deductible health plans. Half of adults surveyed by the Kaiser Family Foundation in March 2019 said they have put off seeking medical care in the past year due to costs.³ This comes despite the U.S. currently experiencing one of the greatest periods of economic expansion in its history.

Increases in un- and underemployment and financial insecurity caused by a recession will only further cost avoidance by consumers, as we saw a decade ago. Elective procedures sought by insured patients are generally a hospital's best revenue-generator. During the Great Recession, scheduled inpatient hospital stays by commercially insured patients dropped 4.5 percent year-over-year due to coverage loss and patients

3 Ashley Kirzinger et al., "Data Note: Americans' Challenges with Health Care Costs," Kaiser Family Foundation, June 11, 2019.

with coverage seeking care at reduced rates. This resulted in a \$3.7 million loss in patient revenue for the average 300-bed hospital.⁴ Patients who do seek hospital care during a recession are more likely to be sicker and lack meaningful insurance. Overall, the average hospital margin fell from 6.0 percent in 2007 to 1.8 percent in 2008, the first full year of the recession, according to a study published in *Health Affairs*.⁵

Hospitals and health systems should also brace for a significant hit to their non-operating income. A significant source of income for many hospitals comes from their investment portfolios. A recent analysis by Juniper found that many hospitals' balance sheets were

4 Objective Health, <u>"The Impact of the U.S. Recession on Hospitals,"</u> 2012.
5 Gloria J. Bazzoli, Naleef Fareed, and Teresa M. Waters, <u>"Hospital Financial Performance in the Recent Recession and Implications for Institutions That Remain Financially Weak," Health Affairs, May 2014.</u>

bolstered by a strong stock market in 2017 and the first three quarters of 2018. Average investment income revenue represented 47 percent of net margin for 90 sampled independent hospitals across the country. The average operating margin for these hospitals was -0.8 percent and average net income margin was 3.7 percent: the positive uptick almost entirely thanks to investment revenues.

The stock market dive in the fourth quarter of 2018 gave us a preview of a recessionary experience. Most institutions experienced notable investment income losses in that time period. (A dozen of the largest non-profit systems in the U.S. ended the year with a collective \$3.7 billion loss on investments.6) The hurt brought on by a full recession would be prolonged. Between 1945 and 2001, the average recession was about three and a half guarters.⁷ The Great Recession stretched on for six guarters. The impact of an extended downturn on investment income would prove devastating for many hospitals and health systems.

Hospitals that receive meaningful philanthropic or governmental support will also likely see such revenues decline. Charitable giving dropped 7.0 percent in 2008 and another 6.2 percent in 2009, the height of the Great Recession, and remained "well below the 2007 level" in subsequent years, according to the Stanford Center

- 6 Tara Bannow, <u>"Biggest Health</u>
 <u>Systems See Steep Investment Losses</u>
 <u>in 2018,"</u> *Modern Healthcare*, March 16, 2019.
- 7 Federal Reserve Bank of Minneapolis, "The Recession and Recovery in Perspective."

While hospitals and health systems were historically considered to be robust performers in a weak economy, they are not recession-proof.

on Poverty and Inequality.⁸ Cashstrapped local governmental entities may be less inclined to support public-sector hospital losses, while hospitals that enjoy direct tax revenues could see those funds decline significantly.

Unsurprisingly, the study in *Health Affairs* noted that, "operating margins for hospitals with mixed or weak initial performance generally declined throughout [the Great Recession]." The study also found that hospitals in systems fared better than their independent peers, theorizing that "systems may provide resources that buffer individual hospitals against local economic downturns."

While hospitals and health systems were historically considered to be robust performers in a weak economy, they are not recession-proof. The financial strain of a recession can negatively impact a hospital's ability to achieve optimal patient outcomes, 10 maintain financial viability, and make necessary investments for the future.

- 8 Rob Reich and Christopher Wimer, "Charitable Giving and the Great Recession," The Russell Sage Foundation and The Stanford Center on Poverty and Inequality, October 2012.
- 9 Bazzoli, Fareed, and Waters, May 2014.
- 10 William Encinosa and Didem Bernard, <u>"Hospital Finances and Patient Safety Outcomes,"</u> *INQUIRY*, February 1, 2005

The Board's Role in Preparing for a Recession

It has been more than a decade since the last notable downturn, but its lessons shouldn't be forgotten. Boards should request a look-back at the impact the Great Recession had on their hospital and encourage management to evaluate various recession scenarios to identify operational and financial vulnerabilities. Topics to look at specifically in the context of a potential downturn include patient volumes and payer mix, defined benefit plan exposure, investment income returns, and access to cash.

Hospitals need to develop plans to cope in an environment with fewer adequately insured inpatients, increased self-pay, and limited nonoperating revenues. Examining cost reductions is important, but likely insufficient to fully insulate an organization from a multiyear downturn. Comprehensive outpatient initiatives, service line growth, and exploration of strategic, scale-focused partnerships should all be on the table. Boards will also want to consider working with the executive team to determine which strategic objectives will be prioritized during a recession.

With this kind of forethought and planning at the board and executive level, a hospital or system can position itself to remain a sustainable community anchor and preserve access to quality healthcare services in times of economic stress.

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