

NRC Health Consumer Loyalty Award

2020 Winners



2020 CONSUMER LOYALTY AWARD WINNERS

“Best in Class” Award Winners

Baptist Health Lexington, Lexington, KY
Boone Hospital Center, Columbia, MO
Brigham and Womens Hospital, Boston, MA
Duke University Hospital, Durham, NC
Penn State Health Milton S. Hershey Medical Center, Hershey, PA

Saint Francis Hospital and Medical Center, Hartford, CT
St. Vincents Birmingham, Birmingham, AL
UAB Hospital, Birmingham, AL
University Hospital, Ann Arbor, MI
University Iowa Hospitals and Clinics, Iowa City, IA

Award Winners

Advocate Lutheran General Hospital, Park Ridge, IL
Anne Arundel Medical Center, Annapolis, MD
Asante Rogue Regional Medical Center, Medford, OR
Baptist Health Louisville, Louisville, KY
Baptist Hospital, Miami, FL
Barnes-Jewish Hospital, Saint Louis, MO
Bon Secours-St. Mary’s Hospital, Richmond, VA
Bronson Methodist Hospital, Kalamazoo, MI
Carolinas Medical Center-NorthEast, Concord, NC
Christ Hospital, Cincinnati, OH
CHRISTUS Mother Frances Hospital-Tyler, Tyler, TX
Cleveland Clinic Hospital-Weston, Weston, FL
Cleveland Clinic Main Campus, Cleveland, OH
Community Hospital North, Indianapolis, IN
Community Hospital-Munster, Munster, IN
Edward Hospital, Naperville, IL
Eisenhower Medical Center, Rancho Mirage, CA
Evanston Hospital, Evanston, IL
Franciscan St. Francis Health-Indianapolis, Indianapolis, IN
Geisinger Medical Center, Danville, PA
Henry Ford Hospital, Detroit, MI
Hoag Hospital Newport Beach, Newport Beach, CA
Hospital of The University of Pennsylvania, Philadelphia, PA
Houston Methodist Sugar Land Hospital, Sugar Land, TX
Kaiser Permanente Fresno Medical Center, Fresno, CA
Kaiser Permanente Orange County-Irvine MC, Irvine, CA
Kaiser Permanente Roseville Medical Center, Roseville, CA
Kettering Medical Center, Kettering, OH
Lehigh Valley Hospital-Cedar Crest, Allentown, PA
Lenox Hill Hospital, New York, NY
Long Island Jewish Medical Center, New Hyde Park, NY
Loyola University Medical Center, Maywood, IL
Massachusetts General Hospital, Boston, MA
Mayo Clinic Health System-Eau Claire, Eau Claire, WI
Mayo Clinic Hospital-Arizona, Phoenix, AZ
Mayo Clinic Hospital-Jacksonville, Jacksonville, FL
Mayo Clinic Hospital-Rochester Saint Marys Campus, Rochester, MN
McLeod Regional Medical Center-Florence, Florence, SC
Memorial Hospital West, Pembroke Pines, FL
Memorial Medical Center-Springfield, Springfield, IL
Mercy Hospital Oklahoma City, Oklahoma City, OK
Methodist Hospital, Omaha, NE
Methodist Le Bonheur Germantown Hospital, Germantown, TN
Miriam Hospital, Providence, RI
Morristown Medical Center, Morristown, NJ

Morton Plant Hospital, Clearwater, FL
Mount Sinai Medical Center-Miami Beach, Miami Beach, FL
MUSC Medical Center, Charleston, SC
NewYork-Presbyterian Weill Cornell Medical Center, New York, NY
Northwestern Medicine Central DuPage Hospital, Winfield, IL
Northwestern Memorial Hospital, Chicago, IL
Ochsner Medical Center-New Orleans, New Orleans, LA
OhioHealth Riverside Methodist Hospital, Columbus, OH
OSF St. Francis Medical Center, Peoria, IL
Paoli Hospital, Paoli, PA
Parkview Regional Medical Center, Fort Wayne, IN
PIH Health Hospital-Whittier, Whittier, CA
Rex Healthcare, Raleigh, NC
Ronald Reagan UCLA Medical Center, Los Angeles, CA
Rush University Medical Center, Chicago, IL
Saint Barnabas Medical Center, Livingston, NJ
Saint Luke’s East Hospital, Lees Summit, MO
Sanford USD Medical Center, Sioux Falls, SD
Sarasota Memorial Hospital, Sarasota, FL
St. Dominic-Jackson Memorial Hospital, Jackson, MS
St. Francis Hospital South, Tulsa, OK
St. Francis Hospital-Tulsa, Tulsa, OK
St. Joseph Mercy Ann Arbor Hospital, Ypsilanti, MI
Strong Memorial Hospital, Rochester, NY
Texas Health Harris Methodist Hospital Fort Worth, Fort Worth, TX
The Nebraska Medical Center, Omaha, NE
The Ohio State University Medical Center, Columbus, OH
The University of Kansas Hospital, Kansas City, KS
The Valley Hospital, Ridgewood, NJ
Torrance Memorial Medical Center, Torrance, CA
UCSF Medical Center at Parnassus Heights, San Francisco, CA
UNC Hospitals, Chapel Hill, NC
University Hospital, Augusta, GA
University of Chicago Medicine, Chicago, IL
University of Mississippi Medical Center, Jackson, MS
University of Tennessee Medical Center, Knoxville, TN
University of Texas MD Anderson Cancer Center, Houston, TX
University of Utah Hospital, Salt Lake City, UT
University of Virginia Health System, Charlottesville, VA
University of Washington Medical Center, Seattle, WA
UW Health, Madison, WI
Vanderbilt University Medical Center, Nashville, TN
Virginia Hospital Center, Arlington, VA
Virtua Voorhees Hospital, Voorhees, NJ
Wake Forest Baptist Medical Center, Winston Salem, NC