

NRC Health Excellence Awards

2020 Winners



Excellence award winners



EXCELLENCE IN PATIENT EXPERIENCE – LARGE HEALTH SYSTEM

WellStar, Marietta, GA

EXCELLENCE IN PATIENT EXPERIENCE – SMALL HEALTH SYSTEM

Deaconess, Evansville, IN

EXCELLENCE IN PATIENT EXPERIENCE – PEDIATRIC

Children’s of Alabama, Birmingham, AL

EXCELLENCE IN PATIENT EXPERIENCE – LARGE HOSPITAL

Silver Cross Hospital, New Lenox, IL

EXCELLENCE IN PATIENT EXPERIENCE – SMALL HOSPITAL

Wabash General Hospital, Mt. Carmel, IL

EXCELLENCE IN HEALTH SYSTEM LOYALTY

Penn State Health, Hershey, PA

EXCELLENCE IN TRANSPARENCY

Summit Medical Group, Berkeley Heights, NJ

Encompass Health, Birmingham, AL

Hospital for Special Surgery, New York, NY

EXCELLENCE IN CARE TRANSITIONS

Southern Ohio Medical Center, Portsmouth, OH

NEWCOMER OF THE YEAR

Mercy, Chesterfield, MO

Excellence in Human Understanding award winners



WINNER

Dr. Tim Kremer, JPS Health Network, Fort Worth, TX

FINALIST

Jenny Messner, Ecumen, Shoreview, MN

FINALIST

Dr. Edward Adolphe, El Centro Regional Medical Center, El Centro, CA

FINALIST

UMCNO Palliative Medicine Team, Led by Dr. Sonia Malhotra, New Orleans, LA