



Helen Hrdy

Senior Vice President, Customer Success, NRC Health

Helen Hrdy has held multiple roles during her 19 years at NRC Health; primarily leading teams that have helped hundreds of healthcare facilities improve the quality of the patient experience and drive loyalty and growth within the communities they serve. Helen has a passion for service excellence and for leading and developing our associates to help our hospital, medical group, and long-term care clients have better insights into their communities' healthcare needs and preferences using NRC Health's integrated Voice of Customer Platform.