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## Tami Wiggins M.S.A., RN, NEA-BC

Senior Director of Emergency & On Demand Access, Dayton Children's Hospital

Tami has been a nurse leader in the pediatric setting for more than 30 years. Beginning her career as a pediatric critical care nurse and transitioning as a leader in this area helped establish a solid foundation for future leadership growth. Under her leadership, the critical care unit received quality of care awards related to the reduction of central line blood stream infections, and was also awarded the critical care design award following a complete renovation of the department. She transitioned into her current role as the Senior Director of Emergency

and On - Demand Access after being a manager for 10 years.

In her current role, Tami has oversight of two emergency departments, two urgent cares, retail clinics, and the trauma verification program. As a leader, Tami has been intimately involved with two critical care designs and renovations, and the design and opening of a free-standing emergency department, urgent care, and retail clinics. As the leader for emergency services, she has helped to facilitate increased employee engagement and significant improvement with patient experience.