## The Impact of COVID-19 on Bond Ratings

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## Agenda and Introductions

- Introductions
- Medians Run Up to Covid
- COVID Discussion
- Key Sector Trends Are They Still Applicable?
- What does 2021 Hold?

#### **Rating Definitions** Investment Grade

AAA: Highest credit quality (Exceptionally strong capacity for payment)

AA: Very high credit quality (Very strong capacity for payment)

A: High credit quality (Strong capacity for payment; some vulnerability to adverse conditions)

BBB: Good credit quality (Adequate capacity for payment; likely vulnerable to adverse conditions)

#### Non-Investment Grade

BB: Speculative (Existing flexibility supports payment; more vulnerable to adverse conditions)

B: Highly Speculative (Limited margin of safety for payment; subject to adverse conditions)

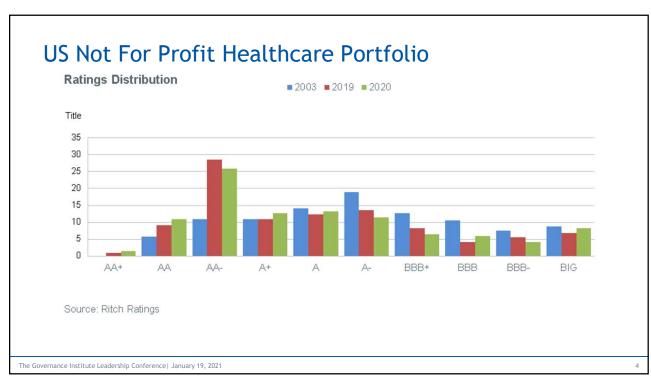
CCC: Substantial credit risk (Default is real possibility)

CC: Very high levels of credit risk (Default appears probable)

C: Exceptionally high levels of credit risk (Default is inevitable or imminent)

D: Default (Bankruptcy, liquidation, ceased business)

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4

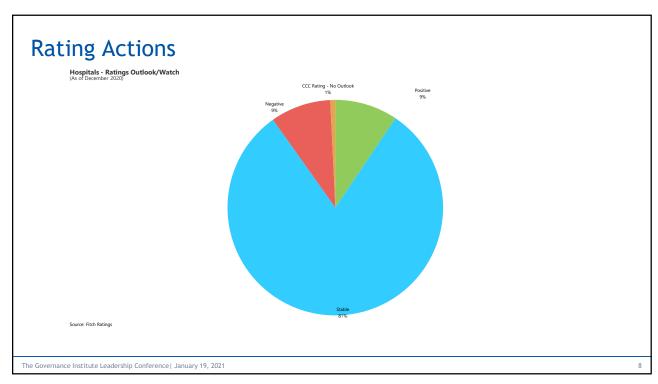
	2013	2014	2015	2016	2017	2018	201
Sample Size	243	235	246	249	232	220	22
Days Cash on Hand	193.9	203.4	203.8	195.5	213.9	214.9	219.
Days in Accounts Receivable	49.3	48.2	47.9	47.3	47.0	45.9	46.
Cushion Ratio (x)	16.4	17.6	18.2	18.7	20.9	22.5	22.
Days in Current Liabilities	64.8	66.4	65.7	63.8	61.7	62.8	64.
Cash to Debt (%)	127.7	141.8	138.5	142.8	159.0	155.4	159.
Cash to Adjusted Debt (%)					130.4	130.6	138.
Operating Margin (%)	2.2	3.0	3.5	2.8	1.9	2.1	2.
Op EBITDA Margin (%)	9.2	9.7	10.3	9.5	8.5	8.6	8.
Excess Margin (%)	3.7	4.8	5.2	3.8	4.2	4.0	4.
EBITDA Margin (%)	10.9	11.7	12.2	10.5	10.3	10.4	10.
Net Adjusted Debt to Adjusted EBITDA (%)					(1.1)	-1.1	-1.
Personnel Costs as % of Total Operating Revenue	55.0	54.4	53.6	54.8	54.9	54.0	53.
EBITDA Debt Service Coverage (x)	3.5	4.0	4.3	3.6	3.8	4.0	4.
OP EBITDA Debt Service Coverage (x)	3.0	3.5	3.7	3.2	3.2	3.4	3.
Maximum Annual Debt Service as % of Revenues	3.1	2.9	2.8	2.6	2.6	2.5	2.
Debt to EBITDA (x)	3.6	3.1	3.1	3.5	3.3	3.4	3.
Debt to Capitalization (%)	37.8	36.6	38.4	37.0	34.3	33.7	33.
Average Age of Plant (Years)	10.6	10.6	10.8	11.0	11.2	11.2	11.
Capital Expenditures as % of Depreciation Expense	115.7	106.6	111.9	115.8	121.4	117.0	117.

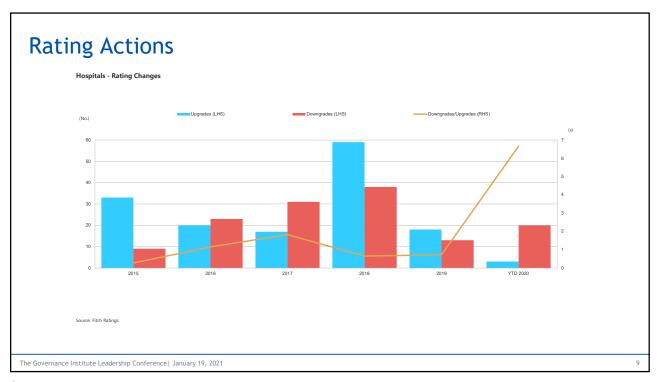
# The Novel Coronavirus (COVID-19) Had an Immediate **Impact FitchRatings** Fitch Credit Outlooks. March 2020 Update

## Hospitals and Health Systems: Medians

3-31 Interims					
Sample Size: 74	12/31/19	3/31/20			
Operating Margin	2.5	(2.3)			
Operating EBITDA Margin	9.1	4.7			
EBITDA Margin	11.7	1.6			
Days Cash on Hand	238.6	214.9			
Cash to Debt	160.4	142.9			
Cash to Adjusted Debt	154.6	142.9			
Net Adjusted Debt to Adjusted EBITDA	(1.7)	0.4			
MADS DSCR	4.4	0.3			

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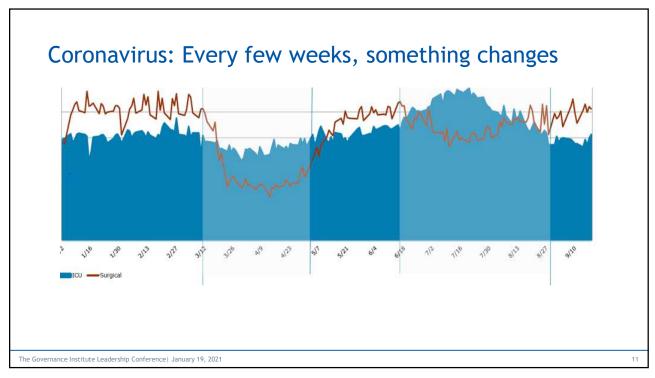


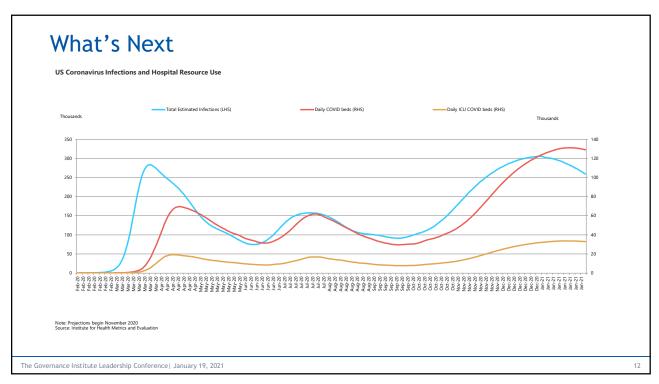


#### Coronavirus: Every Few Weeks, Something Changed

- The former epicenter of the pandemic, New York, effectively flattened the curve, providing a real life, real time, blueprint for others but has recently seen increased COVID levels;
- Other states that avoided a coronavirus surge for long stretches of time; allowed for the procurement of PPE, etc., and surge/capacity planning; but experienced a "summer surge";
- Critical clinical knowledge continues to be shared worldwide; and treatments emerged (e.g., Remdesivir, Dexamethazone, Convalescent Plasma Infusions, Interferon Beta, Monoclonal Antibodies);
- Relaxation of "shelter in place" orders; along with holiday season have made containment difficult; some states have been forced to resume the stoppage of non-emergency volumes and/or phases of "re-opening" have been rolled back
- Continued expense mitigation efforts; return of electives (some reported as high as 90% or more) and successful stimulus funding, have resulted in the vast majority of rating actions remain affirmations and stable outlooks;
- Seasonal influenza has been remarkably low;
- Two vaccines have received Emergency Use Authorization (Pfizer and Moderna) and vaccinations of front-line and high risk individuals continues, signaling (hopefully) the beginning of the end;
- The next 1-3 months will be particularly difficult for hospitals until the majority of workers are vaccinated and the vaccine becomes available (and adopted) in the general public

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#### What's Next

- Near Term (more worrisome):
  - We will see "second/third" waves of COVID continue in conjunction with schools adjourning and holiday get togethers; even with a vaccine;
  - The current trajectory in the US is particularly alarming;
  - Some parts of the US healthcare system have been overrun, resulting in "spot shutdowns" with a national impact zone;
  - Staffing is the number one concern, both on the short term and the longer-term;
  - Due to economic conditions, we can expect weaker payor mix; significant in some areas; with higher self-pay, Medicaid, and an expected reduction of some sort to Medicaid as States balance expected budget deficits.
- Longer Term (more optimistic):
  - Continued expense mitigation efforts; return of electives post-COVID will continue;
  - Additional vaccines are in development, although logistics around distribution remain complex;
  - Mergers and acquisitions will pick up post pandemic;
  - The end of fee-for-service; but it will still take time for payors and providers to find common ground

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13

## 13

#### **Sector Themes**

- · Changing Reimbursement Models
- · Pressure on Margins, More Recent Improvement
- · Changing Legislative Conversation
- · Continued Consolidation and Changing Credit Profiles
- 'Non-Traditional' Entrants and Technology Entering into the Sector

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#### Sector Theme: Changing Legislative Environment

#### **Key Takeaways**

- Policies to expand healthcare coverage, lower prescription drug prices, end surprise billing and fund Medicare and Medicaid could face legislative gridlock.
- If President-Elect Biden is able to work across party lines, the striking down of the ACA by SCOTUS could be resolved with new healthcare legislation.
- President-Elect Biden could get bipartisan support on some aspects of his less controversial policy proposals, including ending surprise billing and limiting increases on prescription drug prices.
- The addition of a public insurance option and lowering Medicare's age requirement may be less likely, given the pandemic's effect on the government's budget.

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-11

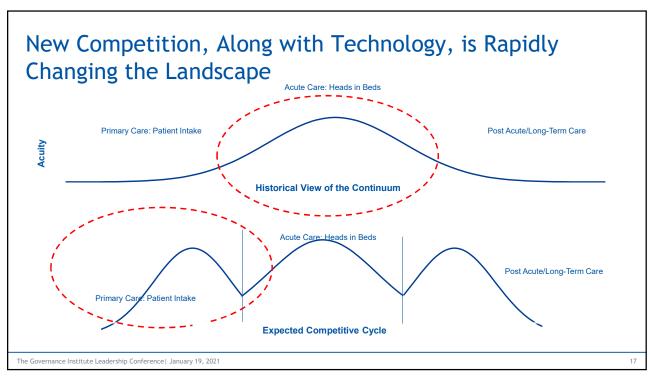
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#### Continued Consolidation and Changing Credit Profile

- Fitch believes M&A activity will <u>surge</u> once the coronavirus is under control:
  - Need for additional size and scale.
  - > "Winners" will be able to absorb "Strugglers" at fire-sale prices.
- > Even strong stand-alone providers will likely come to some conclusion that the best way to serve their community is to join up with a larger system.
- Consolidation and affiliation strategies are generally viewed as credit positives but involve execution risk and may divert management attention from ongoing operations.
- Not all consolidation will be full asset mergers (e.g., JV, JOA structures)
- The coronavirus has potentially exposed the fatal flaw in fee-for-service: "No Service, No Fee"; expect to see more provider and payor mergers and affiliations.
- In general, organizations with broader operating footprints and financial resources outperformed smaller, independent ones, but not always and is resulting in something akin to a migration of credit quality

16

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## New Competition, Along with Technology, is Rapidly Changing the Landscape = Same Pre/Post COVID

- Will result in additional competition at every level of the care/competitive continuum as traditional and non-traditional competitors potentially get between you and your patient, particularly at the earliest stages of interaction and treatment.
- Keep in mind, tech companies in particular are cash flush, tech savvy, and customer focused
- · Likely to be less "dominance" at the heart of the batting order
- As front-end access to your patients becomes more unified, every inpatient with become more difficult to secure; case mix rises and related per-stay expenses rise a well.
- Additional flattening of the revenue line is possible; net-patient revenues in particular are likely to be squeezed as price/quality becomes more transparent
- Hospital/health systems need to change "leakage" to "steerage".
- Establishment of new service lines and products (e.g., significant movement to ambulatory, imaging, sports medicine, provider-sponsored/partnered health plans) creating new revenues with one hand, while divesting with the other.
- Relentless cost cutting; clinical and operational; margin vs. mission decisions to be made.

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## Keys to Success = Same Pre/Post COVID

- · Keys to success in operating in this dynamic reimbursement environment
- > Demonstrated ability to improve and sustain high level of quality results
- > Understanding the dynamics of a local patient and payor population and their respective healthcare needs
- > Aligning physician productivity models with successful outcomes of the hospital system
- > Successful continuous improvement process to increase efficiency and reduce total cost of care
- Understanding that consumers will be increasingly savvy about healthcare choices and realization that this will lead to a new competitive dynamic in the industry (i.e., the "uberization" of healthcare)
- > Ability to operate in multiple reimbursement worlds simultaneously is critical to financial health
- > Understanding capital investments needs will evolve over time
- Having a strong balance sheet always helps

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19



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