

NRC Health *Consumer Loyalty Award*

2021 Winners



2021 CONSUMER LOYALTY AWARD WINNERS

"Best in Class" Award Winners

California Hospital Medical Center, Los Angeles, CA
Duke University Hospital, Durham, NC
Hospital of The University of Pennsylvania, Philadelphia, PA
NewYork-Presbyterian Weill Cornell Medical Center, New York, NY
Parkview Regional Medical Center, Fort Wayne, IN

Pennsylvania Hospital, Philadelphia, PA
Ronald Reagan UCLA Medical Center, Los Angeles, CA
University of Iowa Hospitals and Clinics, Iowa City, IA
University of Michigan Hospital, Ann Arbor, MI
University of Utah Hospital, Salt Lake City, UT

Award Winners

AdventHealth Celebration, Celebration, FL
AdventHealth Orlando, Orlando, FL
Advocate Lutheran General Hospital, Park Ridge, IL
Allegheny General Hospital, Pittsburgh, PA
Anne Arundel Medical Center, Annapolis, MD
Ascension Sacred Heart Hospital Pensacola, Pensacola, FL
Atrium Health Carolinas Medical Center, Charlotte, NC
Baptist Health Lexington, Lexington, KY
Baptist Hospital, Miami, FL
Boone Hospital Center, Columbia, MO
Brigham and Womens Hospital, Boston, MA
Bronson Methodist Hospital, Kalamazoo, MI
Chester County Hospital, West Chester, PA
CHI Memorial Hospital Chattanooga, Chattanooga, TN
CHRISTUS Mother Frances Hospital - Tyler, Tyler, TX
Cleveland Clinic Hospital - Weston, FL, Weston, FL
Cleveland Clinic Main Campus, Cleveland, OH
Clovis Community Medical Center, Clovis, CA
Edward Hospital, Chicago, IL
Eisenhower Medical Center, Rancho Mirage, CA
Franciscan St Francis Health - Indianapolis, Indianapolis, IN
Geisinger Medical Center, Danville, PA
Hoag Hospital Newport Beach, Newport Beach, CA
Houston Methodist Hospital, Houston, TX
Houston Methodist Sugar Land Hospital, Sugar Land, TX
John Muir Health - Walnut Creek, Walnut Creek, CA
Jupiter Medical Center, Jupiter, FL
JW Ruby Memorial Hospital, Morgantown, WV
Kaiser Permanente Fontana Medical Center, Fontana, CA
Kaiser Permanente Orange County - Irvine MC, Irvine, CA
Kaiser Permanente West Los Angeles Medical Center, Los Angeles, CA
Kettering Health Main Campus, Dayton, OH
Lehigh Valley Hospital - Cedar Crest, Allentown, PA
Loma Linda University Medical Center, Loma Linda, CA
Massachusetts General Hospital, Boston, MA
Mayo Clinic Health System - Eau Claire, Eau Claire, WI
Mayo Clinic Hospital - Arizona, Phoenix, AZ
Mayo Clinic Hospital - Florida, Jacksonville, FL
Mayo Clinic Hospital - Rochester Saint Marys Campus, Rochester, MN
McLeod Regional Medical Center - Florence, Florence, SC
Medical University of South Carolina, Charleston, SC
Memorial Hospital West, Pembroke Pines, FL
Memorial Medical Center - Springfield, Springfield, IL
Memorial Regional Hospital, Hollywood, FL
Mercy Hospital Oklahoma City, Oklahoma City, OK

Methodist Hospital, Omaha, NE
Morristown Medical Center, Morristown, NJ
Morton Plant Hospital, Clearwater, FL
NewYork-Presbyterian Allen Hospital, New York, NY
NewYork-Presbyterian Lower Manhattan Hospital, New York, NY
North Shore University Hospital, Manhasset, NY
Northwestern Medicine Central DuPage Hospital, Winfield, IL
Northwestern Memorial Hospital, Chicago, IL
Ochsner Medical Center - Main Campus, New Orleans, LA
OSF St Francis Medical Center, Peoria, IL
Our Lady of the Lake Regional Medical Center, Baton Rouge, LA
Overlake Hospital Medical Center, Bellevue, WA
Penn State Health Milton S Hershey Medical Center, Hershey, PA
Piedmont Fayette Hospital, Fayetteville, GA
Rush University Medical Center, Chicago, IL
Saint Francis Hospital and Medical Center, Hartford, CT
Saint Lukes Hospital, Kansas City, MO
SSM Health St Marys Hospital-Madison, Madison, WI
St Francis Hospital-Tulsa, Tulsa, OK
St Joseph Mercy Ann Arbor Hospital, Ann Arbor, MI
St Mary Medical Center, Langhorne, PA
St Vincents Birmingham, Birmingham, AL
Strong Memorial Hospital, Rochester, NY
Texas Childrens Hospital, Houston, TX
Texas Health Harris Methodist Hospital Fort Worth, Fort Worth, TX
Texas Health Presbyterian Hospital Dallas, Dallas, TX
The Johns Hopkins Hospital, Baltimore, MD
The Nebraska Medical Center, Omaha, NE
The Ohio State University Medical Center, Columbus, OH
The University of Kansas Hospital, Kansas City, KS
Torrance Memorial Medical Center, Torrance, CA
UAB Hospital, Birmingham, AL
UCSF Medical Center at Parnassus Heights, San Francisco, CA
UNC Hospitals, Durham, NC
University of California-Davis Medical Center, Sacramento, CA
University of Chicago Medicine, Chicago, IL
University of Tennessee Medical Center, Knoxville, TN
University of Texas MD Anderson Cancer Center, Houston, TX
University of Virginia Health System, Charlottesville, VA
University of Washington Medical Center, Seattle, WA
Utah Valley Hospital, Provo, UT
UW Health, Madison, WI
Vanderbilt University Medical Center, Nashville, TN
VCU Medical Center Main Hospital, Richmond, VA
Wake Forest Baptist Medical Center, Winston-Salem, NC