

NRC Health *Consumer Loyalty Award*

2021 Winners



2021 CONSUMER LOYALTY AWARD WINNERS

"Best in Class" Award Winners

Hospital of The University of Pennsylvania, Philadelphia, PA
University of Iowa Hospitals and clinics, Iowa City, IA
NewYork-Presbyterian Weill Cornell Medical Center, New York, NY
Duke University Hospital, Durham, NC
California Hospital Medical Center, Los Angeles, CA

University of Utah Hospital, Salt Lake City, UT
Ronald Reagan UCLA Medical Center, Los Angeles, CA
Pennsylvania Hospital, Philadelphia, PA
University Hospital, Ann Arbor, MI
Parkview Regional Medical Center, Fort Wayne, IN

Award Winners

Cleveland Clinic Main Campus, Cleveland, OH
John Muir Health - Walnut Creek, Walnut Creek, CA
Mayo Clinic Hospital - Florida, Jacksonville, FL
University of Texas MD Anderson Cancer Center, Houston, TX
Baptist Health Lexington, Lexington, KY
Loma Linda University Medical Center, Loma Linda, CA
St Vincents Birmingham, Birmingham, AL
Medical University of South Carolina, Charleston, SC
Northwestern Memorial Hospital, Chicago, IL
Penn State Health Milton S Hershey Medical Center, Hershey, PA
The Ohio State University Medical Center, Columbus, OH
Memorial Hospital West, Pembroke Pines, FL
Mayo Clinic Hospital - Rochester Saint Marys Campus, Rochester, MN
Morristown Medical Center, Morristown, NJ
Saint Francis Hospital and Medical Center, Hartford, CT
UAB Hospital, Birmingham, AL
CHRISTUS Mother Frances Hospital - Tyler, Tyler, TX
University of California-Davis Medical Center, Sacramento, CA
Massachusetts General Hospital, Boston, MA
The University of Kansas Hospital, Kansas City, KS
Boone Hospital Center, Columbia, MO
Anne Arundel Medical Center, Annapolis, MD
Methodist Hospital, Omaha, NE
Ascension Sacred Heart Hospital Pensacola, Pensacola, FL
Chester County Hospital, West Chester, PA
NewYork-Presbyterian Allen Hospital, New York, NY
Our Lady of the Lake Regional Medical Center, Baton Rouge, LA
Strong Memorial Hospital, Rochester, NY
Memorial Medical Center - Springfield, Springfield, IL
Clovis Community Medical Center, Clovis, CA
McLeod Regional Medical Center - Florence, Florence, SC
Kaiser Permanente West Los Angeles Medical Center, Los Angeles, CA
Morton Plant Hospital, Clearwater, FL
Northwestern Medicine Central DuPage Hospital, Winfield, IL
Jupiter Medical Center, Jupiter, FL
University of Washington Medical Center, Seattle, WA
Vanderbilt University Medical Center, Nashville, TN
University of Virginia Health System, Charlottesville, VA
Texas Health Harris Methodist Hospital Fort Worth, Fort Worth, TX
Mercy Hospital Oklahoma City, Oklahoma City, OK
UCSF Medical Center at Parnassus Heights, San Francisco, CA
The Nebraska Medical Center, Omaha, NE
Allegheny General Hospital, Pittsburgh, PA
The Johns Hopkins Hospital, Baltimore, MD
Torrance Memorial Medical Center, Torrance, CA

AdventHealth Celebration, Celebration, FL
Lehigh Valley Hospital - Cedar Crest, Allentown, PA
Advocate Lutheran General Hospital, Park Ridge, IL
Utah Valley Hospital, Provo, UT
CHI Memorial Hospital Chattanooga, Chattanooga, TN
St Francis Hospital-Tulsa, Tulsa, OK
St Joseph Mercy Ann Arbor Hospital, Ann Arbor, MI
Mayo Clinic Health System - Eau Claire, Eau Claire, WI
Houston Methodist Sugar Land Hospital, Sugar Land, TX
Rush University Medical Center, Chicago, IL
Brigham and Womens Hospital, Boston, MA
Kettering Health Main Campus, Dayton, OH
Hoag Hospital Newport Beach, Newport Beach, CA
Franciscan St Francis Health - Indianapolis, Indianapolis, IN
Memorial Regional Hospital, Hollywood, FL
Baptist Hospital, Miami, FL
Edward Hospital, Chicago, IL
Piedmont Fayette Hospital, Fayetteville, GA
JW Ruby Memorial Hospital, Morgantown, WV
UW Health, Madison, WI
Kaiser Permanente Fontana Medical Center, Fontana, CA
Kaiser Permanente Orange County - Irvine MC, Irvine, CA
Saint Lukes Hospital, Kansas City, MO
SSM Health St Marys Hospital-Madison, Madison, WI
University of Chicago Medicine, Chicago, IL
UNC Hospitals, Durham, NC
University of Tennessee Medical Center, Knoxville, TN
Ochsner Medical Center - Main Campus, New Orleans, LA
Texas Health Presbyterian Hospital Dallas, Dallas, TX
Texas Childrens Hospital, Houston, TX
Houston Methodist Hospital, Houston, TX
Bronson Methodist Hospital, Kalamazoo, MI
Atrium Health Carolinas Medical Center, Charlotte, NC
Overlake Hospital Medical Center, Bellevue, WA
NewYork-Presbyterian Lower Manhattan Hospital, New York, NY
Eisenhower Medical Center, Rancho Mirage, CA
VCU Medical Center Main Hospital, Richmond, VA
Cleveland Clinic Hospital - Weston, Weston, FL
Mayo Clinic Hospital - Arizona, Phoenix, AZ
AdventHealth Orlando, Orlando, FL
Geisinger Medical Center, Danville, PA
OSF St Francis Medical Center, Peoria, IL
Wake Forest Baptist Medical Center, Winston-Salem, NC
North Shore University Hospital, Manhasset, NY
St Mary Medical Center, Langhorne, PA