

FOCUS GROUP

SHAREABLES

THINGS WE LOVE!!

1. Having consistent nurses is always appreciated
2. When nurses/care partners cluster care
3. When whiteboards are used consistently
4. Being considered a part of the care time (Include our input during rounds)
5. Being reminded who to call and when to call them when we are at home

MAIN COURSES

TRUST & CONFIDENCE IN NURSES COMES FROM:

1. Knowing the plan before entering the room
2. A good handoff between nurses including individual patient care items (i.e what patient likes his/her meds crushed in)

LESS SLEEP DISTURBANCES

1. Cluster care (in & outpatient) (i.e 4am vitals/labs)
2. Gentle dropping of sharps/meds in empty bins
3. Time beeping pumps to reduce beeping noise
4. Bring Dinamap in when possible for BP's when I am sleeping at the window

DESSERTS

THANK YOU FOR:

1. Communicating with other units! When they know what to expect when we arrive it helps us a lot! (especially Clinic and IC)
2. Reminding us over and over the things we learned and were told during new diagnosis class! We were overwhelmed at that time and forgot a lot!
3. Keeping your voices low in the IC by the rooms with no doors, it can get noisy over there sometimes! Also thank you for and keep offering us headphones!
4. Giving my son who is in a wheelchair in the IC a bed, it makes diaper changes a lot easier!
5. Reminding roommates in shared rooms to not use products with strong fragrances! Sometimes lotions/colognes make me sick to my stomach.
6. Being AMAZING RadOnc Team! You somehow make getting treatment fun!
7. Providing the best care possible in the IC and for working with child life! The IC team treats us so well!
8. Being the best! We are so glad we moved across country to be cared for at CHLA!

THANK YOU!!!!