

# CAHPS Insider

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November 2021

INSIGHTS AND UPDATES FOR  
EFFECTIVE COMPLIANCE



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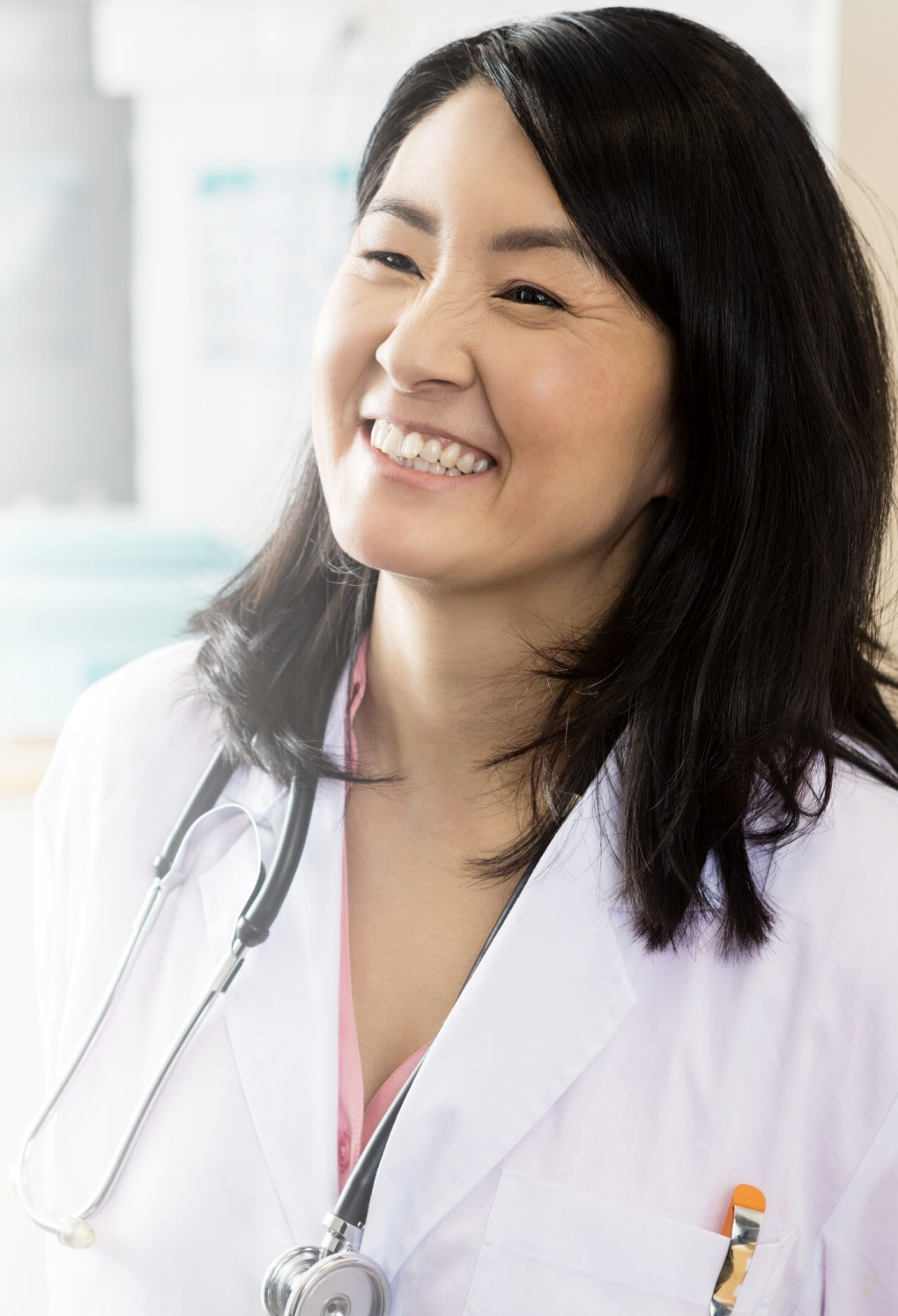
## Public Reporting Refresh

Publicly reported HCAHPS data have been refreshed on [Care Compare](#) and in the [Provider Data Catalog](#) to reflect survey results from Q3 2020 – Q4 2020.

For questions on hospital public reporting, please visit the [QualityNet Question and Answer Site](#).

## January 2022 Public Reporting Preview

Data for the January 2022 public reporting refresh are available to hospitals for preview through November 18, 2021. You can access your preview report by logging in to the [Hospital Quality Reporting page](#).





## CY 2022 Final Rule

CMS published the CY 2022 Home Health Prospective Payment System (HH PPS) Final Rule, which finalizes nationwide expansion of the Home Health Value-Based Purchasing (HHVBP) Model.

- The HHVBP Model will be expanded nationally beginning with the 2023 performance year.
- Quality measure results from CY 2022 will not be used for payment adjustments, allowing HHAs a year to prepare for HHVBP implementation.
- CY 2025 will be the first value-based payment year (based on CY 2023 performance).

Additional resources:

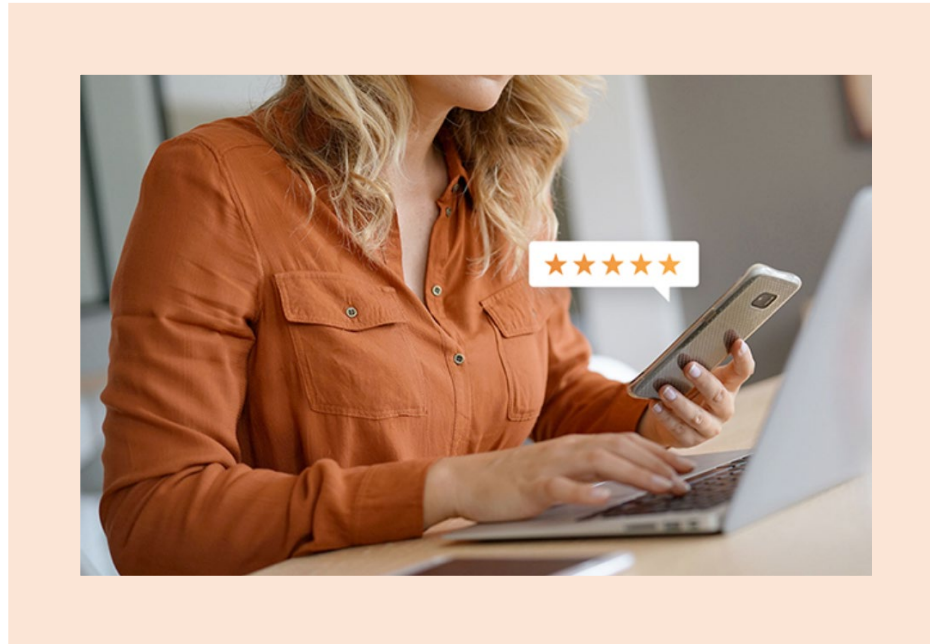
- The full Final Rule is available on the [Federal Register](#).
- CMS [fact sheet](#) with an overview of these and other changes.
- Can contact the HHCAHPS Survey Coordination Team at [hhcahps@rti.org](mailto:hhcahps@rti.org) or 866-354-0985 with questions.

# CAHPS Hospice

## Public Reporting Updates

CMS has published additional information on the Q4 2018 – Q4 2019 and Q3 2020 – Q1 2021 public reporting period.

- Response Rate: 31%
- [Case-Mix Adjustment](#)
- [National Percentiles](#)
- [State Averages](#)



## Star Ratings

The FY 2022 Hospice Final Rule confirmed that public reporting of CAHPS Hospice Survey Star Ratings would begin with the August 2022 [Care Compare](#) refresh. The Family Caregiver Survey Rating Summary star will be displayed for hospices who received at least 75 completed surveys. For additional information on Star Ratings, please click [here](#).

## Public Reporting Results Refresh

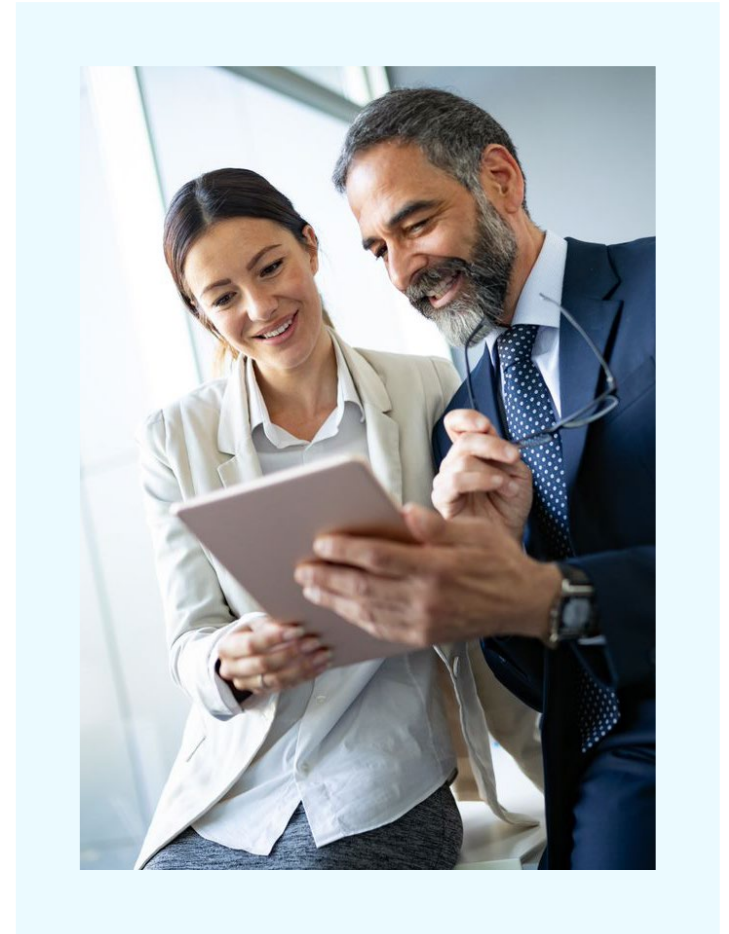
OAS CAHPS Survey results based on responses from patients who received an outpatient surgery or procedure between during Q4 2019, Q3 & Q4 2020, and Q1 2021 are now publicly available in the [Provider Data Catalog](#). Results are displayed at the facility, state, and national levels.

## CY 2022 Final Rule

CMS has published the [2022 Final Rule](#) for Hospital Outpatient Prospective Payment and Ambulatory Surgical Center Payment Systems and Quality Reporting Programs, which includes updates to requirements for the Outpatient and Ambulatory Surgery (OAS) CAHPS Survey. The Final Rule requires:

- Hospital Outpatient Departments (HOPDs) begin mandatory OAS CAHPS Survey participation in calendar year (CY) 2024 with an annual target of 300 completed surveys.
- Ambulatory Surgery Centers (ASCs) begin mandatory OAS CAHPS Survey participation in CY 2025 with an annual target of 200 completed surveys.

If you have questions, please contact the OAS CAHPS Survey Coordination Team at [oascahps@rti.org](mailto:oascahps@rti.org) or 866-590-7468.



# CAHPS for ACOs and MIPS

## CY 2022 Final Rule

CMS has published the 2022 PFS Final Rule for the Quality Payment Program. The rule includes the following updates to the CAHPS for MIPS Survey sample selection and scoring:

- Patients who were sampled for the ICH CAHPS Survey in the Spring fielding period will not be considered eligible for CAHPS for MIPS.
- Beginning with the 2022 performance period, the Access to Specialists measure will be benchmarked and scored for a total of 9 SSMS included in the scoring process.

The full rule is available [Federal Register](#).



# External Submission Deadlines

	Q4 2020 Discharges	Q1 2021 Discharges	Q2 2021 Discharges	Q3 2021 Discharges
HCAHPS	4/7/2021	6/30/2021	10/6/2021	1/5/2022
Premier	4/16/2021	7/16/2021	10/15/2021	1/14/2022
Vizient	4/16/2021	7/8/2021	10/14/2021	1/13/2022
HHCAHPS	4/15/2021	7/15/2021	10/21/2021	1/20/2022
CAHPS Hospice	5/12/2021	8/11/2021	11/10/2021	2/9/2022
OAS CAHPS	4/14/2021	7/14/2021	10/13/2021	1/12/2022
ICH CAHPS	7/28/2021 (Spring 2021)		1/26/2022 (Fall 2021)	
PCF PECS			1/18/2022	
CAHPS for ACOs			1/20/2022	
CAHPS for MIPS			1/20/2022	
<i>*Activity COMPLETE</i>				



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health - Compliance at [Compliance@nrchealth.com](mailto:Compliance@nrchealth.com).

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