

# CAHPS Insider

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December 2021

INSIGHTS AND UPDATES FOR  
EFFECTIVE COMPLIANCE



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# CMS News

## Updated ICD-10-PCS Codes

Effective April 1, 2022, seven new procedure codes have been introduced into the International Classification of Diseases Procedure Coding System (ICD-10-PCS). The new codes address procedures associated with COVID-19, including vaccinations. Additional information and the complete code tables are available [here](#).

## HCAHPS

### 2022 VBP Percentage Payment Summary Reports

Percentage Payment Summary Reports (PPSRs) for the fiscal year 2022 Hospital Value-Based Purchasing (VBP) Program are available to hospitals through the [HQR Secure Portal](#). A help guide, “How to Read Your FY 2022 Hospital VBP Program Percentage Payment Summary Report (PPSR)” is available [here](#).

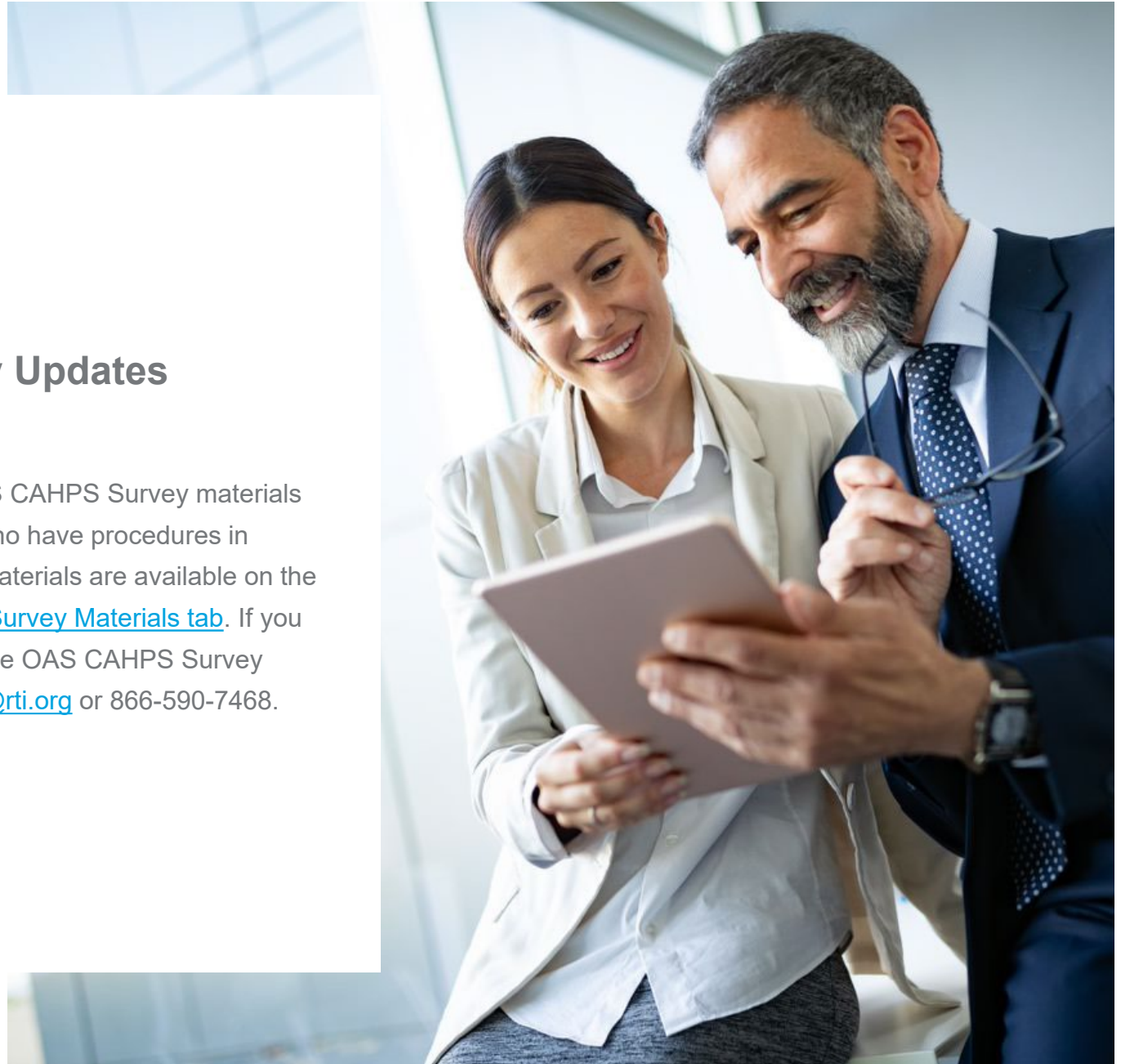
You can access the [Quality Question and Answer Tool](#) or call 844-472-4477 or 866-800-8765 if you have questions about your report. If you’re having technical issues, please contact the QualityNet Service Center at [qnetssupport@hcqis.org](mailto:qnetssupport@hcqis.org).





## January 2022 Survey Updates

CMS has introduced revised OAS CAHPS Survey materials for use beginning with patients who have procedures in January 2022. The new survey materials are available on the OAS CAHPS website under the [Survey Materials tab](#). If you have questions, please contact the OAS CAHPS Survey Coordination Team at [oascahps@rti.org](mailto:oascahps@rti.org) or 866-590-7468.





## HHCAHPS

### Web Mode Experiment

CMS has announced that the HHCAHPS Web mode experiment has been approved by the Office of Management and Budget (OMB). Home Health Agencies that were selected to participate have been notified. For additional information on the mode experiment, please visit the [HHCAHPS Survey Web Mode Experiment website](#) or contact [hhcahpsmode@rti.org](mailto:hhcahpsmode@rti.org) or 866-662-8174.

## 2022 ESRD PPS Final Rule

CMS has published the End-Stage Renal Disease (ESRD) Prospective Payment System (PPS) Final Rule for calendar year (CY) 2022. The rule finalizes several proposals designed to mitigate the impact of the COVID-19 public health emergency, including suppressing the ICH CAHPS clinical measure for payment year (PY) 2022. Due to effects of the COVID-19 PHE and technical issues with the ESRD Quality Reporting System (EQRS) on some ESRD QIP measures, CMS will use special scoring and payment policies for PY 2022, and no facilities will receive payment reductions for PY 2022.

A fact sheet highlighting these and other changes is available in the CMS Newsroom [here](#), and the complete Final Rule is available on the [Federal Register](#).

## Data Collection Response Rates by Race and Ethnicity

In continued efforts to discover ways to improve declining participation in the ICH CAHPS Survey, CMS recently published response rates for different data collection modes by race and ethnicity. This information can help dialysis facilities ensure they are using the best mode option to connect with their patient population. Results are published on the ICH CAHPS website [here](#).

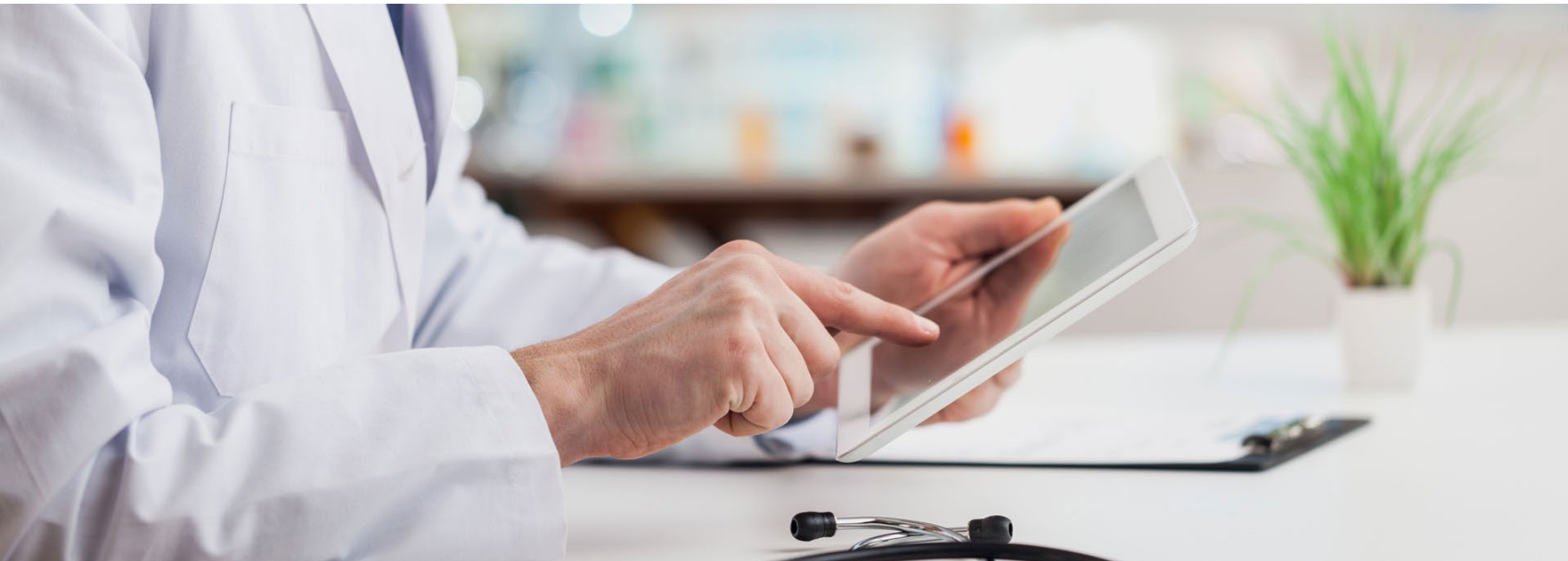
If you'd like to discuss your ICH CAHPS data collection mode, please reach out to your Customer Success Manager.

# CAHPS for MIPS

## Doctors and Clinicians Preview Period

Quality Payment Program (QPP) 2020 results are available for preview through December 14, 2021. CMS encourages taking advantage of this opportunity to review results before they are published on [Care Compare](#) and in the [Provider Data Catalog](#). You can access your Preview Report by logging in to the [QPP website](#).

Please reach out to the QPP Service Center at [QPP@cms.hhs.gov](mailto:QPP@cms.hhs.gov) or 866-288-8292 with any questions.



# External Submission Deadlines

	Q3 2021 Discharges	Q4 2021 Discharges	Q1 2022 Discharges	Q2 2022 Discharges
<b>HCAHPS</b>	1/5/2022	4/6/2022	7/6/2022	10/5/2022
<b>Premier</b>	1/14/2022	4/15/2022	7/15/2022	10/14/2022
<b>Vizient</b>	1/13/2022	4/14/2022	7/16/2022	10/15/2022
<b>HHCAHPS</b>	1/20/2022	4/21/2022	7/21/2022	10/20/2022
<b>CAHPS Hospice</b>	2/9/2022	5/11/2022	8/10/2022	11/9/2022
<b>OAS CAHPS</b>	1/12/2022	4/13/2022	7/13/2022	10/12/2022
<b>ICH CAHPS</b>	1/26/2022 (Fall 2021)		7/29/2022 (Spring 2022)	
<b>PCF PECS</b>	1/18/2022			
<b>CAHPS for ACOs</b>	1/20/2022			
<b>CAHPS for MIPS</b>	1/20/2022			

*\*Activity COMPLETE*



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health Corporate Compliance at [compliance@nrchealth.com](mailto:compliance@nrchealth.com).

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