

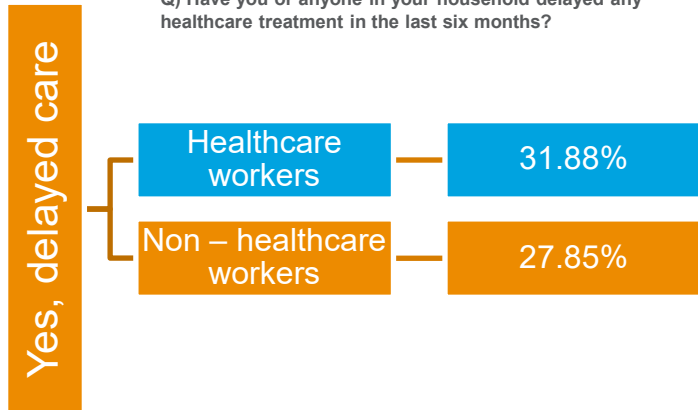
Insight of the Month: Healthcare workers

Burnout among workers has always been a concern in the healthcare industry but the COVID-19 pandemic made it into a crisis. Contributing to this dilemma is the difficulty those who work in healthcare have in prioritizing their health (and their family's health) over work.

Among consumers responding to the NRC Health Market Insights syndicated survey since January 2021, nearly 32% of those who work in healthcare say they have delayed care in the past six months. The rate among those who do not work in healthcare was almost 28%. Reasons for delaying care are mostly comparable for both healthcare and non-healthcare workers, with notable exceptions for stressors related to their jobs including: "Concerned to take time off work", "Concerned about spending in current economy" and "Provider has inconvenient hours".

Delayed Care

Q) Have you or anyone in your household delayed any healthcare treatment in the last six months?



"Other – please specify" responses are mostly related to COVID-19 pandemic concerns. Healthcare workers have much less concern.

Reason for delaying care

Q) What were the primary reasons for delaying healthcare treatment? (Select as many as apply.)

