

# CAHPS Insider

---

September 2022

INSIGHTS AND UPDATES FOR  
EFFECTIVE COMPLIANCE



# TABLE OF CONTENTS

## **CMS News**

---

|                                 |   |
|---------------------------------|---|
| CMS Responds to Kentucky Storms | 2 |
|---------------------------------|---|

## **CAHPS Hospice**

---

|  |   |
|--|---|
| Preview Reports                          | 3 |
| Hospice Quality Reporting Program Videos | 3 |

## **CAHPS for MIPS**

---

|                            |   |
|----------------------------|---|
| 2022 Facility-Based Scores | 4 |
|----------------------------|---|

## **External Submission Deadlines**

---

5

## CMS Responds to Kentucky Storms

In response to the public health emergency caused by severe storms, flooding, landslides, and mudslides in Kentucky, CMS is granting exceptions for some quality and value-based measures. Exceptions are applicable to multiple CAHPS initiatives.

For additional information:

- CMS press release:  
<https://www.cms.gov/newsroom/news-alert/cms-announces-resources-and-flexibilities-assist-public-health-emergency-commonwealth-kentucky-due>
- Quality Reporting Notification:  
<https://qualitynet.cms.gov/news/62fb903048dc78001640c713>
- Current Non-COVID Emergencies (Kentucky Waiver):  
<https://www.cms.gov/current-non-covid-emergencies>

# CAHPS Hospice

## Preview Reports

Hospices can review their results that will be published on [Care Compare](#) in advance of the November 2022 refresh. Preview Reports are available through the Certification and Survey Provider Enhanced Reports (CASPER) application until September 16, 2022. The reports will be available to download for an additional 30 days after the preview period ends. Please click [here](#) for additional information on Hospice CAHPS Preview Reports.

## Hospice Quality Reporting Program Videos

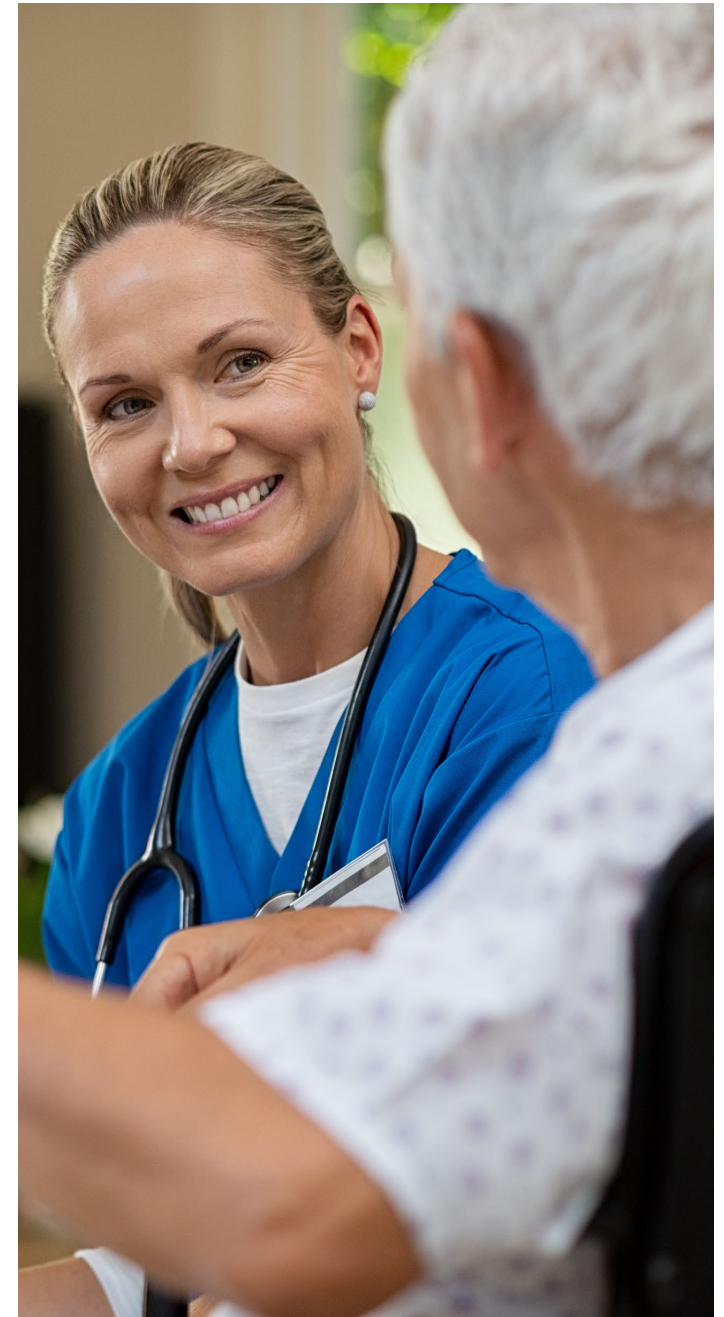
CMS created two new videos to assist hospices with understanding the Hospice Quality Reporting Program (HQRP):

### → [Introduction to the HQRP](#)

- Purpose
- Data collection
- Quality measures

### → [The Hospice Care Index – A Claims-Based Measure of Quality for Hospice Care](#)

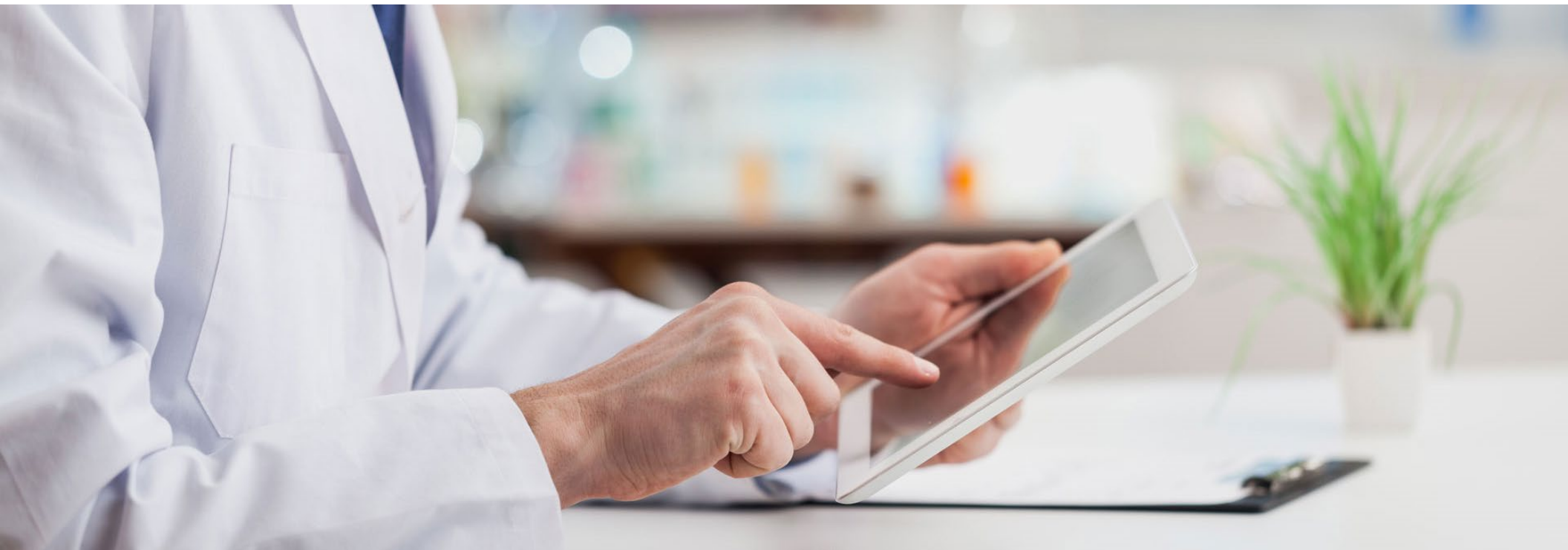
- Measure overview



# CAHPS for MIPS

## 2022 MIPS Facility-Based Scores

Facility-based MIPS scores will not be available for the 2022 performance year. The [FY 2023 Inpatient Prospective Payment System \(IPPS\) Final Rule](#) included the suppression of Hospital Value-Based Purchasing (VBP) Program measures for the 2023 fiscal year to mitigate the impact of the COVID-19 public health emergency on scoring. Without these measures, CMS did not have enough data to calculate Total Performance Scores. Because HVBP Total Performance Scores are used to calculate MIPS facility-based group and clinician scores, they will not be available for PY 2022/FY 2023. Normal scoring is expected to resume in FY 2024.



# External Submission Deadlines

|                | Q1 2022<br>Discharges | Q2 2022<br>Discharges | Q3 2022<br>Discharges   | Q4 2022<br>Discharges |
|----------------|-----------------------|-----------------------|-------------------------|-----------------------|
| HCAHPS         | 7/6/2022              | 10/5/2022             | 1/4/2023                | 4/5/2023              |
| Premier        | 7/15/2022             | 10/14/2022            | 1/13/2023               | 4/14/2023             |
| Vizient        | 7/16/2022             | 10/13/2022            | 1/12/2023               | 4/13/2023             |
| HHCAHPS        | 7/21/2022             | 10/20/2022            | 1/19/2023               | 4/20/2023             |
| CAHPS Hospice  | 8/10/2022             | 11/9/2022             | 2/8/2023                | 5/10/2023             |
| OAS CAHPS      | 7/13/2022             | 10/12/2022            | 1/11/2023               | 4/12/2023             |
| ICH CAHPS      | 1/25/2023 (Fall 2022) |                       | 7/26/2023 (Spring 2023) |                       |
| PCF PECS       |                       |                       | 1/17/2023               |                       |
| GPDC CAHPS     |                       |                       | 1/16/2023               |                       |
| CAHPS for MIPS |                       |                       | 1/19/2023               |                       |

*\*Activity COMPLETE*



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health Corporate Compliance at [compliance@nrchealth.com](mailto:compliance@nrchealth.com).

The materials and information contained herein are intended for general informational and educational purposes only and are not intended to be legal advice. These materials are intended, but not promised or guaranteed to be current, complete, or up-to-date and should not be considered an indication of future results. You should not act or rely on any information contained in this newsletter without first seeking the advice of an attorney.