



Human Understanding™ Program



WORKFORCE



NRC Health's **Workforce** capabilities offer strategic feedback for quickly and easily assessing your workforce. Highly engaged employees are key to achieving a positive patient experience, and our tools ensure that you'll be able to reduce staff turnover, facilitate culture change, improve performance, and cultivate Human Understanding.

Annual Engagement Survey

Research proves the loyalty of your workforce directly relates to care quality and outcomes. NRC Health's innovative approach will help you better understand your workforce, and in turn your workforce will understand your consumer and your community. The annual engagement survey helps you understand the specific drivers of engagement and professional needs of your employees.

Recognition

Empower a customer-centric culture and return joy to healthcare practice. Leverage data to motivate and inspire your care teams every day.

Pulse Continuous Survey

Connects with your employees and physicians on a regular and confidential basis – via email. Collect feedback from a focused set of 3-10 questions, to learn the current state of engagement within your organization. Access timely, robust, data to gain greater visibility to identify areas of improvement and empower your workforce.

Scorecards, analytics, and improvement

These tools are designed with the provider in mind. Gain access to key metrics for measuring performance, along with helpful skill-building videos and open-ended feedback from patients.