

CAHPS Insider

January 2023

INSIGHTS AND UPDATES FOR
EFFECTIVE COMPLIANCE



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Patient-Mix Adjustments and National Means

CMS has published updated patient-mix adjustments and national means for the public reporting refresh of HCAHPS results in January 2023, which are available [here](#). HCAHPS results on [Care Compare](#) and in the [Provider Data Catalog](#) will be updated later this month to include Q2 2021 – Q1 2022 (April 2021 – March 2022).





Preview Reports

HHCAHPS Preview Reports reflecting results from Q3 2021 – Q2 2022 (July 2021 – June 2022) are available by logging in to the [HHCAHPS website](#). These results will be published on [Care Compare](#) later this month. If you have any questions about your report, please reach out to the HHCAHPS Survey Coordination Team at hhcahps@rti.org or 866-354-0985.

Coordination Team Quarterly Review

The HHCAHPS Coordination Team has published their quarterly review. The newsletter contains important updates and announcements. The January 2023 issue is available [here](#).

HHVBP Newsletter

The December 2022 Expanded Home Health Value-Based Purchasing (HHVBP) Model newsletter is available [here](#), containing news, tools, and program insights.

Please visit the [Expanded HHVBP website](#) or contact the HHVBP Help Desk at HHVBPquestions@lewin.com with any questions.

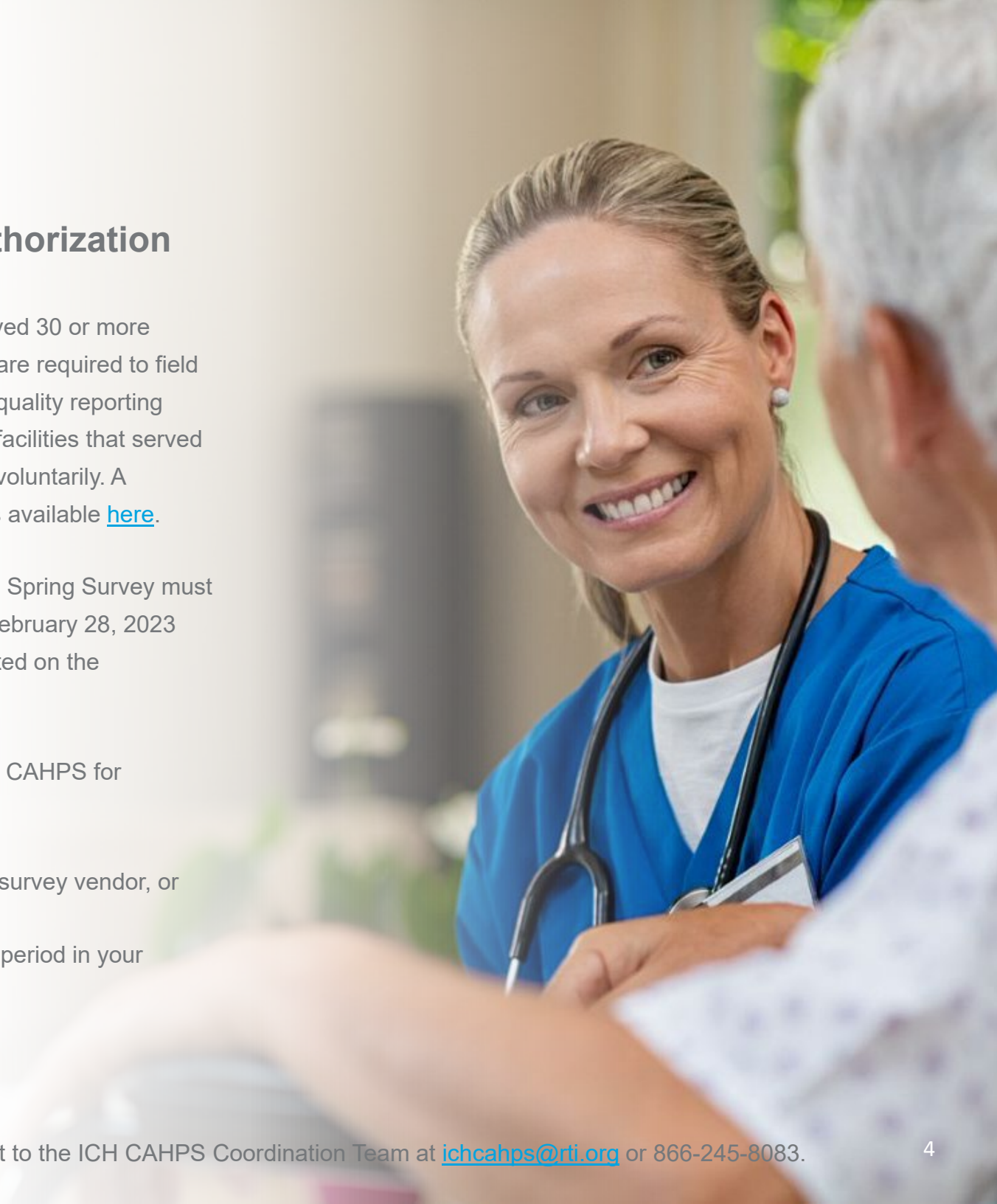
ICH CAHPS

Participation and Vendor Authorization

In-center hemodialysis (ICH) facilities that served 30 or more survey-eligible patients in calendar year 2022 are required to field ICH CAHPS in spring and fall of 2023 to fulfill quality reporting requirements for the 2025 payment year. ICH facilities that served fewer than 30 eligible patients can participate voluntarily. A comprehensive list of eligibility requirements is available [here](#).

Facilities participating in the 2023 ICH CAHPS Spring Survey must authorize an approved survey vendor by the February 28, 2023 deadline. Vendor authorization can be completed on the [ICH CAHPS website](#) and is only required if:

- ⇒ Your organization is participating in ICH CAHPS for the first time,
- ⇒ Your organization is changing to a new survey vendor, or
- ⇒ Fall 2022 is listed as the ending survey period in your existing vendor authorization.



External Submission Deadlines

	Q1 2022 Discharges	Q2 2022 Discharges	Q3 2022 Discharges	Q4 2022 Discharges
HCAHPS	7/6/2022	10/5/2022	1/4/2023	4/5/2023
Premier	7/15/2022	10/14/2022	1/13/2023	4/14/2023
Vizient	7/16/2022	10/13/2022	1/12/2023	4/13/2023
HHCAHPS	7/21/2022	10/20/2022	1/19/2023	4/20/2023
CAHPS Hospice	8/10/2022	11/9/2022	2/8/2023	5/10/2023
OAS CAHPS	7/13/2022	10/12/2022	1/11/2023	4/12/2023
ICH CAHPS	1/25/2023 (Fall 2022)		7/26/2023 (Spring 2023)	
PCF PECS			1/17/2023	
GPDC CAHPS			1/17/2023	
CAHPS for MIPS			1/19/2023	

**Activity COMPLETE*



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health Corporate Compliance at compliance@nrchealth.com.

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