



Day 1 • Tuesday, February 28, 2023

ALL SESSION TIMES ARE IN EASTERN TIME

9:00–10:00 AM

Diagnosing Disruption from Clinical to Consumer: How New Consumer Values & Expectations Are Reshaping Healthcare

Ken Hughes

Consumer & Shopper Behavioralist
Customer Experience Strategist

10:00–10:15 AM

Break

10:15–11:00 AM

Healthcare Boards & CEOs: The Next Chapter in Managing Talent & Each Other

Andrew Chastain

President & CEO
WittKieffer

11:00–11:15 AM

Break

11:15 AM–12:00 PM

SCOTUS Ruling on Abortion Requires Careful Board Consideration: Planning for Wide Ranging Impacts in a Politically Fraught Landscape

Todd Sagin, M.D., J.D.

National Medical Director
Sagin Healthcare Consulting, LLC

12:00–1:00 PM

Lunch Break

For those who are virtual, this will be a one-hour break. Please return at 1:00 PM for the next session.

1:00–2:00 PM

Consumerism Workshop

Ken Hughes

Consumer & Shopper Behavioralist
Customer Experience Strategist

Ryan Donohue

Strategic Advisor
NRC Health

Day 2 • Wednesday, March 1, 2023

ALL SESSION TIMES ARE IN EASTERN TIME

9:00–10:00 AM

Perspectives on Capital Markets & Building Investor Confidence

Lisa Goldstein

Senior Vice President
Kaufman Hall & Associates, LLC

10:00–10:15 AM **Break**

10:15–11:00 AM **Fireside Chat with Michael Ugwueke**

Brian J. Silverstein, M.D.
Chief Population Health Officer
Innovaccer

Michael Ugwueke, M.P.H., DHA, FACHE
President & Chief Executive Officer
Methodist Le Bonheur Healthcare

11:00–11:15 AM **Break**

11:15 AM–12:00 PM **Human Understanding Project**

Ryan Donohue
Strategic Advisor
NRC Health

12:00–1:00 PM

Lunch Break

For those who are virtual, this will be a one-hour break. Please return at 1:00 PM for the next session.

1:00–2:30 PM

Board Oversight of the Hospital Professional Community: A Challenge More Critical Than Ever

Todd Sagin, M.D., J.D.
National Medical Director
Sagin Healthcare Consulting, LLC

2:30 PM

Adjourn