

EXPERIENCE

NRC Health's MyView™



The patient-level insights care teams need to deliver a personal experience.



Human Understanding® Program

An orange rounded rectangle containing a white icon of two stylized human figures. Below the icon, the word "EXPERIENCE" is written in white, uppercase letters.

EXPERIENCE

A white rounded rectangle containing a white icon of a person's head and shoulders next to a speech bubble with a checkmark inside. Below the icon, the word "MARKETING" is written in white, uppercase letters.

MARKETING

A white rounded rectangle containing a white icon of three stars above a hand cursor pointing at one of them. Below the icon, the word "REPUTATION" is written in white, uppercase letters.

REPUTATION

A white rounded rectangle containing a white icon of three stylized human figures. Below the icon, the word "WORKFORCE" is written in white, uppercase letters.

WORKFORCE

A white rounded rectangle containing a white icon of a lit lightbulb. Below the icon, the word "INSTITUTES" is written in white, uppercase letters.

INSTITUTES

NRC Health's MyView

Understand patient expectations to humanize care

MyView helps healthcare teams provide personalized care experiences to their patients by summarizing what matters most to each patient based on the information they share before, during, and after their healthcare interactions. The most relevant patient information collected through NRC Health's Experience capabilities is condensed into a single-page view, which is automatically integrated into the existing EHR.

The information displayed in MyView can be collected from patient generated context, discharge calls, and even patient experience surveys to provide:

 **CONTEXT**
Preferences, expectations, pressures, and determinants

 **RISKS**
Concerns and questions about care plans

 **PAST EXPERIENCES**
Key information from previous visits

Help your care teams build trust with patients and enable Human Understanding.

Alyssa Sample

Call me: Aly
Age: 34

Human Understanding



Improving Care

When they found out I was pregnant they asked about my husband. I don't have a husband. It's so tiring having to correct everyone.

Patient-Reported Risks



Care Plan



Appointment



Medication

EHR integration available for most major health systems to provide:

- ✓ Zero clicks for care teams including office staff, nurses, physicians
- ✓ Summary review takes just 15 seconds
- ✓ Highlights new info for each care team member

