

# Compliment Sharing



THE MOST HUMAN WAY TO CONNECT WITH YOUR EMPLOYEES

## Scalable tools to share patient appreciation with the care team



PATIENT | CONSUMER | EMPLOYEE | MARKET

Healthcare's most comprehensive experience management platform.

NRC Health gives healthcare organizations the technology and intelligence to create the most human healthcare experiences for patients, consumers, employees, and the markets they serve—to help eliminate friction, improve outcomes, and drive business results.

[nrchealth.com](https://nrchealth.com)

# Compliment Sharing

THE MOST HUMAN WAY TO  
CONNECT WITH YOUR EMPLOYEES

## Recognize frontline teams in real-time, at scale

Most patients appreciate their care team.

**Compliment Sharing** makes it easy to show that appreciation by automatically identifying positive feedback and empowering organizations to build positive workforce engagement.



## How it works



Natural Language Processing (NLP) automatically pulls positive comments and matches them with patient encounters.



Comments are displayed in an intuitive "send to" interface where users can quickly and easily share positive feedback with only a few clicks.



Users can select and send multiple comments in a single, customizable email to ensure care team members receive personalized recognition.

## Share Compliments

These patients had wonderful feedback, we want to help you send that recognition.



Dr. Evanoff was exceptional caring explained things clearly, took the time to answer all my questions and



Dr. Evanoff is very knowledgeable and she respects my personal opinions about my healthcare choices



These patients really appreciate your care.

POSITIVE FEEDBACK

"Dr. Evanoff was exceptional caring explained things clearly, took the time to answer all my questions and concerns professionally."

"Dr. Evanoff is very knowledgeable and she respects my personal opinions about my healthcare choices. I trust her as a doctor to have my best interest at heart."

"Dr. Evanoff and her staff are all wonderful I refer people to her when ever I can."

Thank you for everything you do at JoyHealth!

This feedback was sent to you by [awesting@nrchealth.com](mailto:awesting@nrchealth.com)

POWERED BY  
**nrc**  
HEALTH

NRC Health's capabilities enable Human Understanding through authentic recognition to decrease burnout and boost morale. *Compliment Sharing* makes the process of recognizing care teams easy to ensure frontline staff are being thanked in a meaningful, specific, and timely way.

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