



***Share your experience.***

We strive to create an environment focused on the needs of the resident and their family. You may receive a call or email within the next few days asking about your experience. This call or email should only take a couple minutes of your time. Please honestly answer the questions.

***You may be asked questions similar to the following:***

- Did staff listen to you?
- Did staff respect your personal choices and preferences?
- Were your concerns addressed in a timely manner?
- How likely would you be to recommend this facility to your family and friends?

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