

Priscilla Joyal, RN, M.S.N., CPN

Director, Acute Care Services, Driscoll Children's Hospital

Priscilla Joyal has been employed at Driscoll Children's Hospital for over 26 years. Priscilla is the Director of Acute Care Services, and her leadership role supports the bedside staff to ensure quality outcomes are achieved while ensuring patients have a positive hospital experience.

Priscilla has been a lead trainer for the Driscoll Way Customer Service Approach since 2013. Priscilla serves on many shared governance committees that focus on quality initiatives and evidence based practices. Priscilla recently completed a Quality Explorers Series (QES), which was aligned with the Institute for Healthcare Improvement open school courses. Priscilla is a transformational leader that continues to lead and support the bedside staff through these difficult staffing challenges. She is passionate about customer service and ensuring quality care is delivered at Driscoll Children's Hospital.