

NRC HEALTH®

# *Consumer Loyalty Award*

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2023 Award Winners



## 2023 CONSUMER LOYALTY AWARD WINNERS

### Consumer Loyalty “Best in Class” Award Winners (Alphabetical)

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**Beth Israel Deaconess Medical Center**, Boston, MA  
**California Hospital Medical Center**, Los Angeles, CA  
**Christ Hospital**, Cincinnati, OH  
**Cleveland Clinic Hospital - Weston, FL**, Weston, FL  
**Hospital of The University of Pennsylvania**, Philadelphia, PA  
**JW Ruby Memorial Hospital**, Morgantown, WV

**Mayo Clinic Hospital - Arizona**, Phoenix, AZ  
**Mayo Clinic Hospital - Rochester Saint Marys Campus**, Rochester, MN  
**Mayo Clinic Hospital - Florida**, Jacksonville, FL  
**Missouri Baptist Medical Center**, Saint Louis, MO  
**University of California-Davis Medical Center**, Sacramento, CA

### Consumer Loyalty Award Winners (Alphabetical)

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**AdventHealth Celebration**, Kissimmee, FL  
**Advocate Lutheran General Hospital**, Park Ridge, IL  
**Ascension Providence Hospital - Novi Campus**, Novi, MI  
**Ascension Sacred Heart Hospital Pensacola**, Pensacola, FL  
**Ascension Saint Thomas West**, Nashville, TN  
**Baptist Health Baptist Hospital**, Miami, FL  
**Baptist Health Lexington**, Lexington, KY  
**Baptist Health Louisville**, Louisville, KY  
**Baptist Medical Center Jacksonville**, Jacksonville, FL  
**Barnes-Jewish Hospital**, Saint Louis, MO  
**Boone Hospital Center**, Columbia, MO  
**Boston Medical Center**, Boston, MA  
**Brigham and Womens Hospital**, Boston, MA  
**Cedars-Sinai Medical Center**, West Hollywood, CA  
**CHRISTUS Mother Frances Hospital-Tyler**, Tyler, TX  
**Cleveland Clinic Main Campus**, Cleveland, OH  
**Community Hospital North**, Indianapolis, IN  
**Community Hospital-Munster**, Munster, IN  
**Duke University Hospital**, Durham, NC  
**Eisenhower Medical Center**, Rancho Mirage, CA  
**Emory University Hospital**, Atlanta, GA  
**Emory University Hospital Midtown**, Atlanta, GA  
**Franciscan St Francis Health-Indianapolis**, Indianapolis, IN  
**Henry Ford West Bloomfield Hospital**, West Bloomfield, MI  
**Hoag Hospital Newport Beach**, Newport Beach, CA  
**Holy Cross Health**, Fort Lauderdale, FL  
**Houston Methodist Hospital**, Houston, TX  
**Johns Hopkins Hospital**, Baltimore, MD  
**Long Island Jewish Medical Center**, New Hyde Park, NY  
**Massachusetts General Hospital**, Boston, MA  
**Medical University of South Carolina**, Charleston, SC  
**MedStar Washington Hospital Center**, Washington, DC  
**Mercy Hospital Oklahoma City**, Oklahoma City, OK  
**Methodist Hospital**, Omaha, NE  
**Methodist Hospital**, San Antonio, TX  
**Methodist Le Bonheur Germantown Hospital**, Germantown, TN  
**Michigan Medicine University of Michigan**, Ann Arbor, MI  
**Morristown Medical Center**, Morristown, NJ  
**Morton Plant Hospital**, Clearwater, FL  
**NewYork-Presbyterian Allen Hospital**, New York, NY  
**NewYork-Presbyterian Columbia University Irving Me**, New York, NY  
**NewYork-Presbyterian Weill Cornell Medical Center**, New York, NY  
**North Shore University Hospital**, Manhasset, NY  
**Northside Hospital Atlanta**, Atlanta, GA  
**Northwestern Medicine Central DuPage Hospital**, Winfield, IL

**Northwestern Medicine Delnor Hospital**, Geneva, IL  
**Northwestern Memorial Hospital**, Chicago, IL  
**Novant Health Forsyth Medical Center**, Winston-Salem, NC  
**OhioHealth Riverside Methodist Hospital**, Columbus, OH  
**OHSU - Marquam Hill Campus**, Portland, OR  
**Orlando Health Orlando Regional Medical Center**, Orlando, FL  
**OSU Wexner Medical Center**, Columbus, OH  
**Paoli Hospital**, Paoli, PA  
**Parkview Regional Medical Center**, Fort Wayne, IN  
**Providence St. Joseph Hospital Orange**, Orange, CA  
**Ronald Reagan UCLA Medical Center**, Los Angeles, CA  
**Rush University Medical Center**, Chicago, IL  
**Saint Barnabas Medical Center**, Livingston, NJ  
**Saint Lukes Hospital**, Kansas City, MO  
**Sarasota Memorial Hospital**, Sarasota, FL  
**Sentara Norfolk General Hospital**, Norfolk, VA  
**St Dominic-Jackson Memorial Hospital**, Jackson, MS  
**St Peter’s Hospital**, Albany, NY  
**St Vincents Birmingham**, Birmingham, AL  
**Stanford Hospital**, Stanford, CA  
**Texas Health Presbyterian Hospital Dallas**, Dallas, TX  
**The Nebraska Medical Center**, Omaha, NE  
**The University of Kansas Hospital**, Kansas City, KS  
**Thomas Jefferson University Hospital**, Philadelphia, PA  
**Torrance Memorial Medical Center**, Torrance, CA  
**Trinity Health Ann Arbor**, Ypsilanti, MI  
**UAB Hospital**, Birmingham, AL  
**UCLA Medical Center - Santa Monica**, Santa Monica, CA  
**UCSF Medical Center at Parnassus Heights**, San Francisco, CA  
**UF Health Shands Hospital**, Gainesville, FL  
**UK Albert B Chandler Hospital**, Lexington, KY  
**UNC Hospitals**, Chapel Hill, NC  
**University Hospital**, Columbia, MO  
**University Hospital**, San Antonio, TX  
**University Iowa Hospitals and Clinics**, Iowa City, IA  
**University of Chicago Medicine/Bernard Mitchell**, Chicago, IL  
**University of Tennessee Medical Center**, Knoxville, TN  
**University of Utah Hospital**, Salt Lake City, UT  
**University of Washington Medical Center**, Seattle, WA  
**Vanderbilt University Medical Center**, Nashville, TN  
**VCU Medical Center Main Hospital**, Richmond, VA  
**Veterans Affairs Medical Center**  
**Wake Forest Baptist Medical Center**, Winston-Salem, NC  
**WakeMed Raleigh Campus**, Raleigh, NC