**TEMPLATE FOR ADMIN TO PROVIDE TO DIRECTORS/EXECUTIVES:**

I’m pleased to announce that Nasdaq Boardvantage has released a next-generation iPad application. The new app is purpose-built to empower board members and executives inside and outside the boardroom.

**Please take the following actions to prepare for the transition:**

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| 1. We recommend saving your Boardvantage ID to your [iCloud Keychain](https://support.apple.com/en-us/HT204085) before logging into the new app. Your login information will remain the same; however, the biometric Face and Touch ID need to be updated in the new app. Face and Touch ID will be prompted once logged in.  |  |  | | --- | --- | | 1. [Download the app](https://apps.apple.com/us/app/nasdaq-boardvantage-go/id1592546538) as soon as possible before your next board or committee meeting; otherwise, you will be directed to the App Store upon clicking on a notification from your Nasdaq Boardvantage portal. | A blue and black logo  Description automatically generated |  1. If you need assistance downloading the new app, setting up your iCloud Keychain, or enabling two-factor authentication (Touch ID, Face ID, PIN code), the [Quick Reference Guide](https://nd.nasdaq.com/rs/303-QKM-463/images/Nasdaq-Boardvantage-Go-Quick-Reference-Guide.pdf) provides step-by-step directions. | |

If you have any questions or need immediate assistance, please contact the 24/7 Customer Support team. I’ve included their contact information below for your convenience.

**Nasdaq Boardvantage Customer Support**

[nbvsupport@governanceinstitute.com](mailto:nbvsupport@governanceinstitute.com)