



# CAHPS INSIDER

*Insights and Updates for Effective Compliance*

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December 2023

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HEALTH

Human Understanding®

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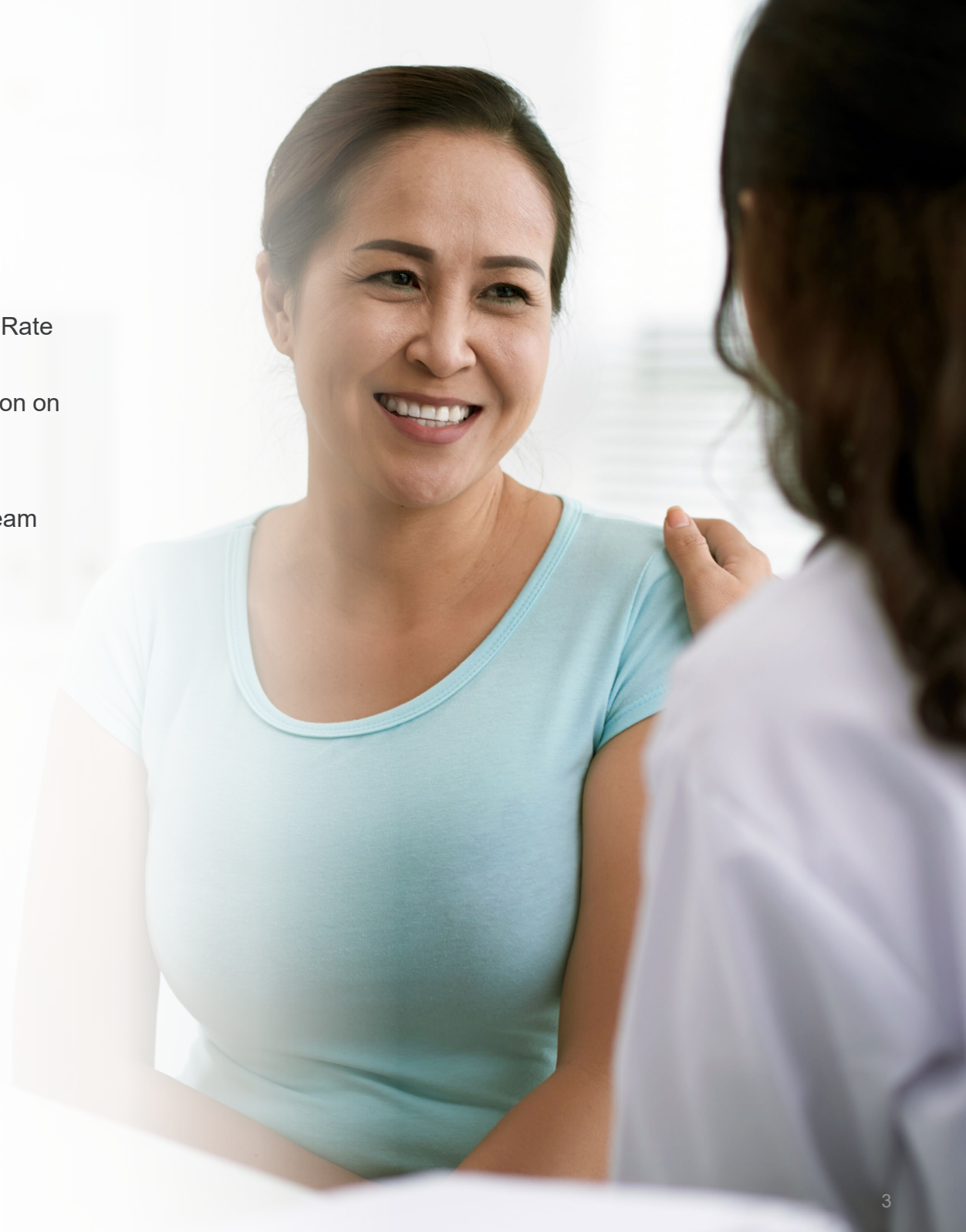
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# HHCAHPS

## Final Rule

The 2024 Home Health Prospective Payment System Rate Update Final Rule has been published in the [Federal Register](#) and is available [here](#). For additional information on the rule, please see the [CMS Fact Sheet](#).

Please contact the HHCAHPS Survey Coordination Team at [hhcahps@rti.org](mailto:hhcahps@rti.org) or 866-354-0985 with questions.



# CAHPS Hospice



## Public Reporting Refresh

CAHPS Hospice data on [Care Compare](#) have been updated to display results from Quarter 1, 2022 – Quarter 4 2022 and Star Ratings based on results from Quarter 4 2020 – Quarter 3 2022. If you have questions about Hospice public reporting, please visit the [CAHPS Hospice webpage](#).

## Exemption for Size Deadline Approaching

Hospices that served fewer than 50 CAHPS Hospice-eligible decedents/caregivers in 2022 are eligible for an exemption from 2023 CAHPS Hospice Survey collection and reporting requirements. The Participation Exemption for Size form is located [here](#), and must be completed by December 31, 2023 to qualify. Note that exemptions for size are valid for one year and must be resubmitted each year if the hospice continues to qualify. Please reach out to the CAHPS Hospice Survey Project Team at [hospicecahpsurvey@hsag.com](mailto:hospicecahpsurvey@hsag.com) or 844-472-4621 with any questions.

# CAHPS Hospice

## Reporting Updates

The following updates regarding CAHPS Hospice were made on the [CAHPS Hospice website](#).

- The CAHPS Hospice Survey response rate for Quarter 2 – Quarter 1 2023 was 29%.
- Case-mix adjustment methods are available [here](#).
- CAHPS Hospice Survey state scores are posted [here](#).
- CAHPS Hospice Survey national percentiles are posted [here](#).
- Technical notes for summary Star Ratings are available [here](#).



# OAS CAHPS

## Final Rule

The 2024 Hospital Outpatient Prospective Payment and Ambulatory Surgical Center Payment Systems and Quality Reporting Programs Final Rule has been published in the [Federal Register](#) and is available [here](#). The rule finalizes plans to link the OAS CAHPS Survey to reimbursement beginning in 2024 for Hospital Outpatient Departments (HOPDs) and 2025 for Ambulatory Surgery Centers (ASCs).

The 2025 rule will be proposed in July and finalized in November 2024.

For additional information on the 2024 rule, please refer to the [CMS Fact Sheet](#). Contact the OAS CAHPS Survey Coordination Team at [oascahps@rti.org](mailto:oascahps@rti.org) or 866-590-7468 with any questions.



# External Submission Deadlines

	Q2 2023 Discharges	Q3 2023 Discharges	Q4 2023 Discharges	Q1 2024 Discharges
<b>HCAHPS</b>	10/4/2023	1/3/2024	4/3/2024	7/3/2024
<b>Premier</b>	10/13/2023	1/12/2024	4/12/2024	7/23/2024
<b>Vizient</b>	10/12/2023	1/11/2024	4/11/2024	7/11/2024
<b>HHCAHPS</b>	10/19/2023	1/18/2024	4/18/2024	7/18/2024
<b>CAHPS Hospice</b>	11/8/2023	2/14/2024	5/8/2024	8/14/2024
<b>OAS CAHPS</b>	10/11/2023	1/10/2024	4/10/2024	7/10/2024
<b>ICH CAHPS</b>	7/26/2023 (Spring 2023)		1/31/2024 (Fall 2023)	
<b>PCF PECS</b>		1/16/2024		
<b>ACO REACH</b>		1/16/2024		
<b>CAHPS for MIPS</b>		1/18/2024		

*\*Activity COMPLETE*



If you have any questions regarding the information included in this edition of the CAHPS Insider, please contact NRC Health Corporate Compliance at [compliance@nrchealth.com](mailto:compliance@nrchealth.com).

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