

Mandy Riemer, M.S.W. P

Manager, Patient Experience
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Mandy Riemer, M.S.W., is the Manager, Patient Experience at Children's Mercy Kansas City. As a patient experience leader, Mandy dedicates herself to enhancing health outcomes for patients and families through human-centered program design. She excels in diverse work settings, values relationship-building for achieving sustainable results, and promotes innovative thinking in project design by leveraging insights from healthcare experiences. For Mandy, patient experience is personal. Her scope of knowledge spans beyond her years of professional experience. It is also a firsthand account of her experience as a patient with a stage IV cancer diagnosis. The space where her personal and professional experiences meet is where she finds her passion.