

Nasdaq Boardvantage[®] <> Microsoft Azure

Frequently Asked Questions (FAQ)

Corporate Solutions is excited to launch your Nasdaq Boardvantage portal experience in Microsoft Azure so your business can experience greater scalability, flexibility, and resiliency. We've compiled answers to common questions below to help you navigate this transition.

1. What does your company need to do to prepare for the move to the cloud?

For most customers, there are no required steps to prepare; however, Nasdaq Boardvantage will be using the new URL of <https://us.nasdaqboardvantage.com/> which will automatically redirect users. If your company practices whitelisting of URLs, for example in conjunction with the Edit & Link feature, you'll need to update your internal systems.

NEW URL: <https://us.nasdaqboardvantage.com/>

2. Where will your Nasdaq Boardvantage portal be hosted?

Nasdaq Boardvantage will be supported from Microsoft Azure US East 2 and US Central regions.

3. Will there be downtime during the move to Azure?

Brief downtime will occur when your portal is moved to Azure overnight. The length of downtime will depend on the amount of data within your portal. Downtime will be scheduled during non-business hours and most customers will experience less than one hour of downtime.

4. Has Nasdaq Governance Solutions performed Azure upgrades before?

Yes. In Q3 2023, we completed the upgrades of hundreds of Nasdaq Boardvantage customers from our Asia-Pacific data center to an Azure deployment in Australia. Customers in the Asia-Pacific region are now relying on Azure for their Nasdaq Boardvantage data and experiencing greater reliability and less latency.

5. Do we need to download a new app, make changes to the app, or reinstall our mobile applications due to the move to Azure?

No, the mobile applications will synchronize. Users leveraging Touch ID, Facial ID, or Pin to access the application will need to login using their username and password the first time after upgrading.

6. Will the Nasdaq Boardvantage login details change, including Single Sign-On/Multifactor Authentication?

The Nasdaq Boardvantage login details, single sign-on, and multi-factor authentication remain unchanged. Customers will use the same login credentials to access their Nasdaq Boardvantage portal.

7. Will users see any changes in their visual experience within the portal?

No, the visual Nasdaq Boardvantage experience will remain consistent and there will be no changes to folder/document locations or other attributes as part of the Azure upgrade. Separate from the Azure upgrades, Nasdaq Governance Solutions will continue investing in enhancements to Nasdaq Boardvantage usability and workflow optimization.

8. Will customer support change for Nasdaq Boardvantage?

No, your account team and 24/7 customer support will remain the same.

9. Who can I contact if I have more questions?

Please contact your Nasdaq Account Representative with any questions or concerns.

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