

NRC HEALTH[®]

Consumer Loyalty Award

2024 Award Winners



2024 CONSUMER LOYALTY AWARD WINNERS

Consumer Loyalty “Best in Class” Award Winners (Alphabetical)

Cleveland Clinic Weston Hospital
Hospital of the University of Pennsylvania
Massachusetts General Hospital
Mayo Clinic
Morton Plant Hospital
NewYork-Presbyterian Weill Cornell Medical Center

Northwestern Memorial Hospital
Rush University System for Health
The Ohio State University Wexner Medical Center
UC Davis Health
University of Texas MD Anderson Cancer Center
University of Texas Southwestern Medical Center

Consumer Loyalty Award Winners (Alphabetical)

Abbott Northwestern Hospital, Minneapolis, MN
Advocate Lutheran General Hospital, Park Ridge, IL
Ascension Providence Hospital - Novi Campus, Novi, MI
Ascension Sacred Heart Hospital Pensacola, Pensacola, FL
Ascension Saint Thomas West, Nashville, TN
Baptist Health Baptist Hospital, Miami, FL
Baptist Health Lexington, Lexington, KY
Baptist Medical Center Jacksonville, Jacksonville, FL
Barnes-Jewish Hospital, Saint Louis, MO
Baylor Scott & White Medical Center - Hillcrest, Waco, TX
Baylor Scott & White Medical Center - Temple, Temple, TX
Beth Israel Deaconess Medical Center, Boston, MA
Brigham and Womens Hospital, Boston, MA
California Hospital Medical Center, Los Angeles, CA
Cedars-Sinai Medical Center, West Hollywood, CA
CHRISTUS Mother Frances Hospital-Tyler, Tyler, TX
Cleveland Clinic Main Campus, Cleveland, OH
Duke University Hospital, Durham, NC
East Jefferson General Hospital, Metairie, LA
Eisenhower Medical Center, Rancho Mirage, CA
Emory University Hospital, Atlanta, GA
Emory University Hospital Midtown, Atlanta, GA
Good Samaritan Hospital, Cincinnati, OH
Greater Baltimore Medical Center, Baltimore, MD
Henry Ford Macomb Hospital, Clinton Township, MI
Henry Ford West Bloomfield Hospital, West Bloomfield, MI
Hoag Hospital Newport Beach, Newport Beach, CA
Houston Methodist Hospital, Houston, TX
Houston Methodist Sugar Land Hospital, Sugar Land, TX
Inova Loudoun Hospital, Leesburg, VA
Jersey Shore University Medical Center, Neptune, NJ
Johns Hopkins Hospital, Baltimore, MD
Jupiter Medical Center, Jupiter, FL
JW Ruby Memorial Hospital, Morgantown, WV
Kettering Health Main Campus, Dayton, OH
Lehigh Valley Hospital-Cedar Crest, Allentown, PA
Medical University of South Carolina, Charleston, SC
MedStar Washington Hospital Center, Washington, DC
Memorial Hospital, Bakersfield, CA
Mercy Hospital Oklahoma City, Oklahoma City, OK
Methodist Hospital, Omaha, NE
Michigan Medicine University of Michigan, Ann Arbor, MI
Morristown Medical Center, Morristown, NJ

Nebraska Medical Center, Omaha, NE
NewYork-Presbyterian Allen Hospital, New York, NY
North Kansas City Hospital, Kansas City, MO
Northwestern Medicine Delnor Hospital, Geneva, IL
NYU Tisch Hospital, Manhattan, NY
Ochsner Medical Center - Main Campus, New Orleans, LA
OhioHealth Riverside Methodist Hospital, Columbus, OH
Orlando Health Orlando Regional Medical Center, Orlando, FL
Parkview Regional Medical Center, Fort Wayne, IN
Parkwest Medical Center, Knoxville, TN
Penn State Health Milton S Hershey Medical Center, Hershey, PA
Pennsylvania Hospital, Philadelphia, PA
Piedmont Hospital, Atlanta, GA
Providence St. Joseph Hospital Orange, Orange, CA
Regional One Health, Memphis, TN
Ronald Reagan UCLA Medical Center, Los Angeles, CA
Sarasota Memorial Hospital, Sarasota, FL
Sentara Virginia Beach General Hospital, Virginia Beach, VA
St Lukes Hospital - Monroe Campus, Stroudsburg, PA
Stanford Hospital - 500 Pasteur Dr, Stanford, CA
Tampa General Hospital, Tampa, FL
Texas Health Harris Methodist Hospital Fort Worth, Fort Worth, TX
The Christ Hospital, Cincinnati, OH
The University of Kansas Hospital, Kansas City, KS
Thomas Jefferson University Hospital, Philadelphia, PA
Trinity Health Ann Arbor, Ypsilanti, MI
UAB Hospital, Birmingham, AL
UCLA Medical Center - Santa Monica, Santa Monica, CA
UCSF Medical Center at Parnassus Heights, San Francisco, CA
UK Albert B Chandler Hospital, Lexington, KY
UNC Hospitals, Chapel Hill, NC
University Iowa Hospitals and Clinics, Iowa City, IA
University of California Irvine Medical Center, Orange, CA
University of Chicago Medicine/Bernard Mitchell, Chicago, IL
University of Utah Hospital, Salt Lake City, UT
University of Virginia Health System, Charlottesville, VA
University of Washington Medical Center, Seattle, WA
UPMC Hamot, Erie, PA
Vanderbilt University Medical Center, Nashville, TN
VCU Medical Center Main Hospital, Richmond, VA
Wake Forest Baptist Medical Center, Winston-Salem, NC
White Plains Hospital, White Plains, NY