

NRC HEALTH[®]

Consumer Loyalty Award

2025 Award Winners



2025 CONSUMER LOYALTY AWARD WINNERS

Consumer Loyalty “Best in Class” Award Winners (Alphabetical)

Ascension Sacred Heart Hospital Pensacola, Pensacola, FL
Bethesda North Hospital, Cincinnati, OH
Cleveland Clinic Main Campus, Cleveland, OH
Duke University Hospital, Greenville, NC*
Good Samaritan Hospital, Cincinnati, OH
Hospital of The University of Pennsylvania, Philadelphia, PA*
Houston Methodist The Woodlands Hospital, The Woodlands, TX*
Long Island Jewish Medical Center, New Hyde Park, NY*
Massachusetts General Hospital, Boston, MA
Mayo Clinic Hospital - Florida, Jacksonville, FL*
Mayo Clinic Hospital - Rochester Saint Marys Campus, Rochester, MN*
Morton Plant Hospital, Clearwater, FL*
NewYork-Presbyterian Weill Cornell Medical Center, New York, NY

Northwestern Medicine Central DuPage Hospital, Winfield, IL*
Northwestern Memorial Hospital, Chicago, IL*
Norton Audubon Hospital, Louisville, KY
Parkview Regional Medical Center, Fort Wayne, IN*
Ronald Reagan UCLA Medical Center, Los Angeles, CA*
The Christ Hospital, Cincinnati, OH*
The University of Kansas Hospital, Kansas City, KS*
University of California-Davis Medical Center, Sacramento, CA*
University of Chicago Medicine/Bernard Mitchell, Chicago, IL
University of Mississippi Medical Center, Jackson, MS
University of Texas MD Anderson Cancer Center, Houston, TX
University of Virginia Health System, Charlottesville, VA

**Asterisk denotes an NRC Health partner*

Consumer Loyalty Award Winners (Alphabetical)

Abbott Northwestern Hospital, Minneapolis, MN
AdventHealth Celebration, Kissimmee, FL
Advocate Lutheran General Hospital, Park Ridge, IL
Atrium Health Wake Forest Baptist Medical Center, Winston-Salem, NC
Baptist Health Lexington, Lexington, KY
Baptist Medical Center Jacksonville, Jacksonville, FL
Barnes-Jewish Hospital, Saint Louis, MO
Baton Rouge General Medical Center - Bluebonnet, Baton Rouge, LA
Beth Israel Deaconess Medical Center, Boston, MA
Brigham and Womens Hospital, Boston, MA
Bronson Methodist Hospital, Kalamazoo, MI
California Hospital Medical Center, Los Angeles, CA
Capital Health Medical Center - Hopewell, Pennington, NJ
Cedars-Sinai Medical Center, West Hollywood, CA
Cleveland Clinic Hospital - Weston, FL, Weston, FL
Cooper University Hospital, Camden, NJ
Emory University Hospital, Atlanta, GA
Emory University Hospital Midtown, Atlanta, GA
EvergreenHealth Medical Center, Kirkland, WA
Franciscan St Francis Health - Indianapolis, Indianapolis, IN
Froedtert Hospital, Milwaukee, WI
Hoag Hospital Newport Beach, Newport Beach, CA
Houston Methodist Hospital, Houston, TX
Houston Methodist Sugar Land Hospital, Sugar Land, TX
Houston Methodist Willowbrook Hospital, Houston, TX
Inova Loudoun Hospital, Leesburg, VA
Johns Hopkins Bayview Medical Center, Baltimore, MD
Johns Hopkins Hospital, Baltimore, MD
Lenox Hill Hospital, New York, NY
Maple Grove Hospital, Maple Grove, MN
Mayo Clinic Health System - Eau Claire, Eau Claire, WI
Mayo Clinic Hospital - Arizona, Phoenix, AZ
MedStar Georgetown University Hospital, Washington, DC
MedStar Washington Hospital Center, Washington, DC
Michigan Medicine University of Michigan, Ann Arbor, MI
Montefiore Hospital - Moses Campus, Bronx, NY
Morristown Medical Center, Morristown, NJ
Mount Sinai Hospital, New York, NY

Nebraska Medical Center, Omaha, NE
NewYork-Presbyterian Allen Hospital, New York, NY
Novant Health Presbyterian Medical Center, Charlotte, NC
Ochsner Medical Center - Main Campus, New Orleans, LA
OhioHealth Riverside Methodist Hospital, Columbus, OH
Orlando Health Orlando Regional Medical Center, Orlando, FL
OSF St Francis Medical Center, Peoria, IL
OSU Wexner Medical Center, Columbus, OH
Penn State Health Milton S Hershey Medical Center, Hershey, PA
Pennsylvania Hospital, Philadelphia, PA
Regional One Health, Memphis, TN
Rush University Medical Center, Chicago, IL
Saint Barnabas Medical Center, Livingston, NJ
Sarasota Memorial Hospital, Sarasota, FL
St Lukes Hospital - Monroe Campus, Stroudsburg, PA
Stanford Hospital - 500 Pasteur Dr, Palo Alto, CA
Sutter Roseville Medical Center, Roseville, CA
Tampa General Hospital, Tampa, FL
Texas Health Harris Methodist Hurst-Euless - Bedford, Bedford, TX
Texas Health Presbyterian Hospital Dallas, Dallas, TX
Thomas Jefferson University Hospital, Philadelphia, PA
Trinity Health Ann Arbor, Ypsilanti, MI
UAB Hospital, Birmingham, AL
UCLA Medical Center - Santa Monica, Santa Monica, CA
UCSF Medical Center at Parnassus Heights, San Francisco, CA
UK Albert B Chandler Hospital, Lexington, KY
University Hospital, Columbia, MO
University Iowa Hospitals and Clinics, Iowa City, IA
University of Cincinnati Medical Center, Cincinnati, OH
University of Tennessee Medical Center, Knoxville, TN
University of Texas Southwestern Medical Center, Dallas, TX
University of Utah Hospital, Salt Lake City, UT
University of Washington Medical Center, Seattle, WA
Vanderbilt University Medical Center, Nashville, TN
VCU Medical Center Main Hospital, Richmond, VA
Virtua Mount Holly Hospital, Mount Holly, NJ
White Plains Hospital, White Plains, NY