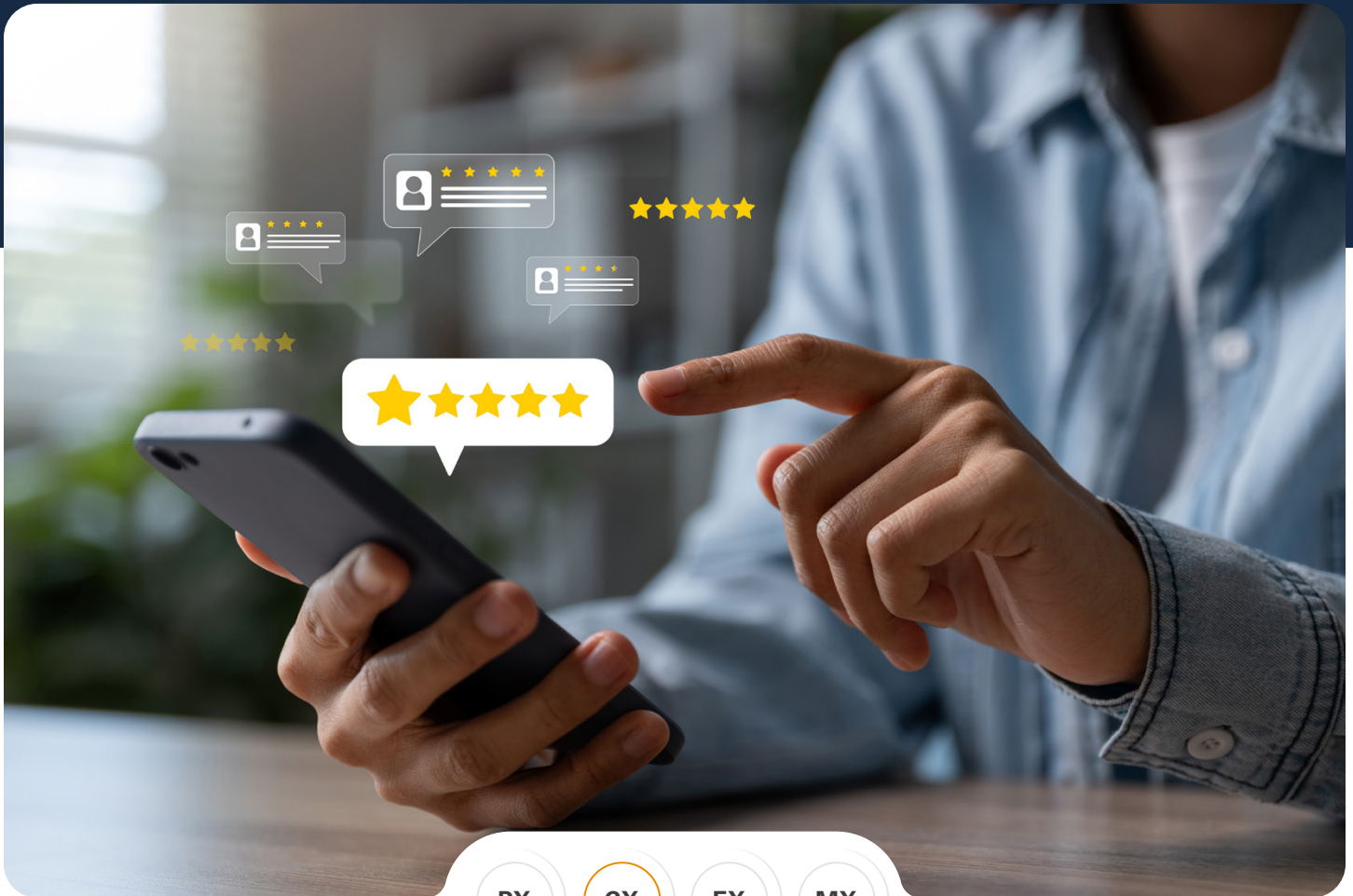


Review Publishing



TRANSPARENT, VERIFIED REVIEWS THAT BUILD TRUST AND DRIVE PATIENT CHOICE

Publish Verified Patient Reviews, With Less Work



PATIENT | CONSUMER | EMPLOYEE | MARKET

Healthcare's most comprehensive experience management platform.

NRC Health gives healthcare organizations the technology and intelligence to create the most human healthcare experiences for patients, consumers, employees, and the markets they serve—to help eliminate friction, improve outcomes, and drive business results.

nrchealth.com

NRC Health Review Publishing builds trust and attracts patients by publishing verified patient reviews directly to your website. A governed two-pass review process—automation plus human oversight—enables 80%+ of reviews to publish without staff intervention.

Review Publishing Highlights:



VERIFIED REVIEW PUBLISHING

Build trust with authentic patient stories. Review Publishing transforms existing patient feedback into verified reviews displayed directly on your website, helping consumers make confident decisions while showcasing real experiences from real patients.



QUICK, TWO-PASS REVIEW PROCESS

Publish more with less effort from you and your team. An AI-assisted first pass screens incoming comments, always followed by human review. This governed workflow keeps teams efficient while maintaining high standards of accuracy and credibility.



FAST, AUTOMATED REVIEW FLOW

Get reviews live sooner. When NRC Health is your experience management partner, verified reviews publish quickly without ongoing data coordination, ensuring a steady stream of fresh, relevant feedback for patients exploring care options.



PROVIDER VISIBILITY & ENGAGEMENT

Keep clinicians connected to patient experience. Monthly Star Cards surface ratings and upcoming comments, helping care teams stay informed, motivated, and aligned with what matters most to patients.

Why It Matters

**VERIFIED REVIEWS
BUILD TRUST**

58M+

published and counting¹

**LOW-TOUCH WORKFLOW
SCALES IMPACT**

80%+

publish hands-off²

**STRONGER DIGITAL
PRESENCE DRIVES RESULTS**

45K+

five-star reviews delivered
2x website traffic³

¹ NRC Health internal data, verified ratings and reviews published

² NRC Health partner average, governed two-pass review publishing

³ LCMC Health case study, NRC Health

Build Trust by Showcasing Verified Patient Experiences

Give patients a transparent view of real care experiences by publishing comments from verified surveys. Review Publishing automates the publishing process, ensuring a steady stream of trustworthy reviews while keeping workloads low.

☆ Review Publishing

Your Review	Organization Average
4.93	4.81

📅 Scheduled Comments

Next 31 days

There wasn't a single thing that could've made this visit better. The nurse was wonderful to start with and Dr. Cabreira was beyond fabulous. He listened and made great points and asked insightful questions to make

👤 Dr. Anthony Cabreira

★★★★★ 4.93 / 5.00 (4675 Ratings)

Created: Jan 3 - ID: 195380

Share Comments Before Publishing

Publish Verified Feedback

